#### CERTIFICATE

Management system as per ISO 9001: 2015

1 5 MAR 2022



The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

Department of Health – Malinao Treatment and Rehabilitation Center Brgy. Comun, Malinao, Albay, Philippines



operates a management system in accordance with the requirements of ISO 9001:2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

#### Substance Abuse Treatment and Rehabilitation Program

Certificate Registration No. PHP QMS 22 93 0095

Valid from 2022-10-11 Valid until 2025-10-10 Initial Certification 2022-10-11

TÜV NORD PHILIPPINES, INC. Unit 603-607 Common Goal Tower Finance cor. Industry Streets Madrigal Business Park Ayala Alabang, Muntinlupa City 1780, Philippines

Certification Body
TUV NORD PHILIPPINES, INC

This certification was conducted in accordance with the TÜV NORD PHILIPPINES, INC. auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD PHILIPPINES INC.

MUNTINLUPA, PHILIPPINES

www.tuv-nord.com/ph/en







# Specimen TÜV NORD Logo

THY NORD

#### Specimen TÜV Nord Logo

TUV NORD Recognition Mark can be printed in any single color with the same proportional size.

OR
Color: Dark Blue, Pantone 294
Indicate the Certificate No. at the bottom of the logo



Certificate No.



competition, the impression is not created that certification by the certification body is equivalent to a governmental or official inspection.

- If a claim is made against the certification body according to the principles of product liability based on use of the test mark and/or certificate by the client which infringes the conditions of the contract, the client has the duty to hold the certification body harmless and to release the certification body with regard to all claims of third parties. The same applies for all cases in which a claim is made against the certification body by a third party based on advertising claims or other behaviour on the part of the client.
- The client receives the non-transferable, non-exclusive right, time-limited to the contractual term, to make use of the test mark and the certificate in accordance with the conditions stated above.
- Use of the test mark and the certificate is limited to the client and may not be transferred to third parties or legal successors without the express permission of the certification body. If the client wishes to transfer the right of use of the test mark and the certificate, a corresponding application has to be submitted. A new audit must be performed if necessary.
- The test mark to be used in the individual case depends on the certificate which is issued.



#### 2. Validity and rights of use of the test mark and the certificate

- The validity of the certificate begins with the date when the certificate is issued. The term of the certificate depends on the particular standard on which the audit is based, but may not exceed a maximum of 3 years. This assumes that, based on the date of the certification audit, regular surveillance audits are performed in the company according to the specific accreditation rules or certification standards (e.g. yearly, half-yearly) with a positive result. A surveillance audit at short notice may also become necessary in certain justified cases. It is within the discretion of the certification body to decide on the necessity for such an audit. The certificate extension VDA 6.X is only valid in conjunction with the valid issued certificate according to ISO 9001. The same prerequisites apply for the use of the test mark.
- The scope of the certification is listed in German or in English language. A translation into other languages is provided in good faith. In case of doubt or objection, only the German or the English version of the certificate is binding.
- Approval for use of the test mark only applies for the area of the client's company which has been certified. Use of the test mark for activities which lie outside the scope of the certification is not permitted.
- The test mark may only be used in the form which is provided by TÜV NORD CERT. The
  mark must be easy to read and clearly visible. The client is not authorised to make
  changes to the certificate and/or the test mark. The certificate and the test mark may not
  be used in a misleading manner for advertising purposes.
- The test mark may only by used by the client and only in immediate association with the company name or the company logo of the client. It may not be used on products or product packaging, as it could then be interpreted as confirming product conformity.
- It is not permitted to make use of the test mark on laboratory test reports, calibration certificates or inspection reports or certificates for persons, as these documents are classified as products in this connection.
- The client must ensure that the test mark and the certificate are only used in advertising in such a way that a statement regarding the certified area of the client which corresponds to the certification is made. The client also has to make sure that, within the framework of



#### 3. Ending of rights of use

- 3.1 The right of the client to use the test mark and to claim ownership of the certificate ends automatically with immediate effect without the need for an express statement of termination, if among others
  - the client does not immediately report changes in his operations which are of significance as regards the certification, or indications that such changes may occur, to the certification body,
  - the test mark and/or the certificate are used in a such a way as to infringe the provisions of Item 2,
  - · the results of the surveillance audits no longer justify maintenance of the certificate,
  - insolvency proceedings are opened with regard to the assets of the client or an application for opening of such proceedings directed against the client is refused on the grounds that insufficient assets are available,
  - surveillance audits cannot be performed within the specified periods,
  - actions for correction of nonconformities have not been carried out within the specified periods allowed or the results of such actions are not satisfactory or
  - disputes arise in relation to the test mark in connection with competition law or intellectual property rights.

The certification body is entitled to suspend or terminate a certificate, and thereby the entitlement to use the test mark, if the certification body subsequently becomes aware of new information pertaining to the assessment of the certification procedure or its result.

The certification body reserves the right to make final decisions in relation to the certification, issue, refusal or maintenance of the certification, extension or restriction/limitation of the scope of the certification, renewal, suspension or reinstatement following suspension, or withdrawal of the certification.

In addition, TÜV NORD CERT and the client have the right to terminate the contractual relationship with immediate effect, if use of the test mark is prohibited to the client in a manner which is legally binding. The same applies for the certificate.



- 3.2 The certification body has the right to instigate a decertification procedure in the presence of the reasons given in 3.1 following proper and expert analysis, and to suspend, withdraw or declare the certificate to be invalid. If, by at the latest 6 months following a suspension, the client is able to prove that a situation corresponding to the requirements for certification again exists, the certification can be reinstated. Any costs associated with this shall be the responsibility of the client.
- 3.3 The client must return all certificates to the certification body when the rights of use are terminated or expire. The client fulfils his obligations by sending all certificates to the certification body.
- 3.4 The General Conditions for the Certification of Management Systems apply correspondingly for extensions or additions to certificates.