



Republic of the Philippines  
Department of Health

## CENTRAL OFFICE BIDS AND AWARDS COMMITTEE

Name of the Procuring Entity: Department of Health  
Name of the Project: **MAINTENANCE OF IP-BASED CCTV FOR KMITS**  
Project Site: Bldg. 9, Knowledge Management and Technology Service (KMITS)  
SVP No. **2023-013-A**

\_\_\_\_\_  
Name of Company

\_\_\_\_\_  
Address

Please submit your lowest price quotation on the lot listed below duly signed by your representative not later than **13 June 2023; 9:00 A.M.**, Ground Floor, Building No. 6, Department of Health, San Lazaro Compound, Rizal Avenue, Sta. Cruz, Manila:

Lot No.	Particular	Quantity	Unit	Total Approved Budget for the Contract (PhP)
1	Maintenance of IP-Based CCTV for KMITS	1	Lot	456,907.07

Your quotation is subject to the following General Conditions:

1. **Price validity shall be for a period of Ninety (90) calendar days from the Opening of Bids.**
2. **Project Duration:** This project is expected to be completed within twelve (12) months upon receipt of the approved Contract/Purchase Order
3. **Delivery Site:** DOH – Building 9, Knowledge Management and Technology Service (KMITS)
4. **Proposed Terms of Payment & Expected Outputs to support payment:**

The PB progress payments shall be based on the following;

Progress Payment (100%)	Project Milestones/Reports
1 <sup>st</sup> Quarter (25%)	<ol style="list-style-type: none"><li>1. An Inception Report describing the activities and resources to implement this project. The inception report must be submitted immediately upon receiving the Notice to Proceed (NTP) to be finalized with the KMITS</li><li>2. Report on the evaluation or assessment of the technical status of CCTV Configuration based on the following:<ul style="list-style-type: none"><li>• Checking and program/data setting of DVR/NVR including network cables</li></ul></li></ol>

	<ul style="list-style-type: none"> <li>• Checking and setting the recording, focus, and brightness of the camera including all cables</li> <li>• Replacement of CCTV Camera and Software</li> </ul> <p>3. Quarterly Preventive and Corrective Maintenance during the contract to keep DOH informed of the project</p>
2 <sup>nd</sup> Quarter (25%)	1. Quarterly Preventive Maintenance Accomplishment Report
3 <sup>rd</sup> Quarter (25%)	1. Quarterly Preventive Maintenance Accomplishment Report
4 <sup>th</sup> Quarter (25%)	<p>1. Certification of Project Acceptance and Completion</p> <p>2. Quarterly Preventive Maintenance Accomplishment Report</p> <p>3. Updating Network Diagram</p>

5. **Bidders are entitled to one (1) bid only, otherwise, all bids made shall automatically be rejected.**
6. **The prospective bidder shall submit three (3) sets of true copies of the original certified as such by the bidder or his authorized signatory of the following requirements arranged, numbered and tabbed in a sealed envelope:**
- a. Duly accomplished and signed Price Quotation inclusive of all taxes;
  - b. Duly accomplished and signed Technical Specifications using the attached form;

**NOTE: The supplier shall indicate the page(s) where the specific technical data in each technical specification can be found and attach these documents referred to with this form.**

**NOTE: In case of award, kindly send a soft copy of technical specification being offered (Word & PDF format) to this email address: [cobacc@doh.gov.ph](mailto:cobacc@doh.gov.ph)**

- c. Duly signed Schedule of Requirements using the attached form;
- d. Mayor's/ Business Permit issued by the city or municipality where the principal place of business of the prospective bidder is located or the equivalent document for Executive Economic zones or areas (2016 Revised IRR of RA9184) **together with corresponding copy of the receipt of payment of the said permit;**
- e. PhilGEPS Registration Number;
- f. Latest Annual Income Tax / Business Tax Return also refers to Value Added Tax or Percentage Tax Return covering the previous six (6) months (if applicable);
- g. Omnibus Sworn Statement using the attached form;
- h. Duly notarized authority of the signatory using the attached form, whichever is applicable:
  1. Secretary's Certificate (i.e. corporation; joint venture agreement); or
  2. Special Power of Attorney (i.e. sole proprietor, partnership); or
  3. In case the signatory is the sole proprietor, copy of the DTI Registration Certificate

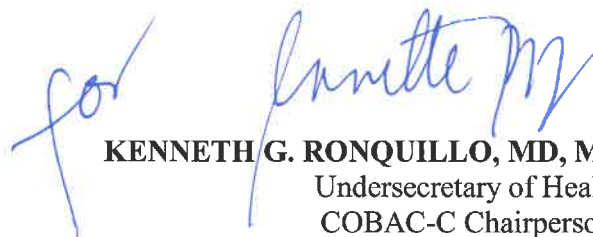
**NOTE: Bidders may submit their bid proposal on or before *13 June 2023, 9:00 AM.* to the COBAC-C Secretariat through any of the following options:**

1. In printed copy to be submitted at the *G/F, Bldg. No. 6, Department of Health, San Lazaro Compound, Sta. Cruz, Manila*; or
2. In soft copy via e-mail to [cobacc@doh.gov.ph](mailto:cobacc@doh.gov.ph) provided that it complies with the following condition:
  - i. It should be in a clear .PDF/.IMG/.JPG/.TIFF/.GIF/.PNG format, and shall be in password protected Request for Quotation in compressed archive folders pursuant to GPPB Resolution No. 09-2020 and Section 25.1 of the 2016 Revised IRR of RA No. 9184;
  - ii. A generated bid receipt page or email acknowledgement indicating the time of submission must be secured and printed as a reference;
  - iii. The documentary requirements are arranged accordingly based on the Eligibility Checklist using the standard file name indicated therein.
  - iv. *For electronic bid submission, the password for accessing the Request for Quotation will be disclosed by the Bidders only during the actual bid opening which may be done in person or face-to-face through videoconferencing, webcasting or similar technology. (GPPB Resolution No. 09-2020 and Section 29 of the 2016 Revised IRR of RA No. 9184)*

The BAC shall open the bid envelopes using a non-discretionary “pass/fail” criterion. *In case of electronic bid submission, Request for Quotation not in compressed archive folders and are not password protected, shall be rejected. However, bid envelopes that are not properly sealed and marked or not properly compressed and password-protected, as required in the Request for Quotation, shall be accepted, provided that the bidder or its duly authorized representative shall acknowledge such condition of the bid as submitted. The BAC shall assume no responsibility for the misplacement of the contents of the improperly sealed or marked bid, or improperly compressed or password-protected folder, or for its premature opening. (GPPB Resolution No. 09-2020 and Section 25.9 of the 2016 Revised IRR of RA No. 9184)*

Further, once the Bidder is determined as the Single/Lowest Calculated and Responsive Quotation, the Bidder shall submit three (3) sets of printed copies of the eligibility documents, certified as such by the bidder or his duly authorized representative.

**Please use the attached Price Quotation, Technical Specifications, Schedule of Requirements, Terms of Reference, Sworn Statement and Authority of the Signatory Forms.**

  
**KENNETH G. RONQUILLO, MD, MPH, CESO III**  
Undersecretary of Health  
COBAC-C Chairperson

## ELIGIBILITY REQUIREMENTS CHECKLIST

### MAINTENANCE OF IP-BASED CCTV FOR KMITS SVP No. 2023-013-A

ITEM NO.	REQUIREMENTS
A.	Duly accomplished and signed Price Quotation inclusive of all taxes;
B	Duly accomplished and signed Technical Specifications using the attached form
	B.1 Company profile that must have experience in CCTV Maintenance, Integration, and Configuration at least 3 years
	B.2 Draft Service Level Agreement
	B.3 The bidder shall submit the following whichever is applicable: <ul style="list-style-type: none"> <li>a. If the bidder is a manufacturer, certificate that the bidder manufactures the products/items; or</li> <li>b. If the bidder is and Exclusive/Authorized Distributor or Dealer of the products/items, Certificate or Contract from the manufacturer or importer must be provided as a proof that the bidder is an Exclusive/Authorized or Dealer of the products/items; or</li> <li>c. If the bidder is and agent of the exclusive distributor or dealer, the following must be provided: <ul style="list-style-type: none"> <li>i. Certificate or Distributor/Dealership Agreement by the Manufacturer with the distributor or dealer and the bidder; and</li> <li>ii Certificate or Contract/Dealership between the distributor/dealer and the bidder.</li> </ul> </li> </ul>
	B.4 Certification that the supplier will issue a Warranty Certificate of one (1) year on services upon, delivery, inspection and acceptance as well as one basis of payment
C	Duly signed Schedule of Requirements using the attached form;
D	Mayor's / Business Permit issued by the city or municipality where the principal place of business of the prospective bidder is located or the equivalent document for Executive Economic zones or areas (2016 Revised IRR of RA9184) together with corresponding copy of the receipt of payment of the said permit;
E	PhilGEPS Registration Number;
F	Latest Annual Income Tax / Business Tax Return also refers to Value Added Tax or Percentage Tax Return covering the previous six (6) months (if applicable);
G	Omnibus Sworn Statement;
H	Duly notarized authority of the signatory using the attached form, whichever is applicable: <ol style="list-style-type: none"> <li>1. Secretary's Certificate (i.e. corporation; joint venture agreement); or</li> <li>2. Special Power of Attorney (i.e. sole proprietor, partnership); or</li> <li>3. In case the signatory is the sole proprietor, copy of the DTI Registration Certificate</li> </ol>

## PRICE QUOTATION

### MAINTENANCE OF IP-BASED CCTV FOR KMITS SVP No. 2023-013-A

Lot No.	Item Description	Quantity	Unit	Unit Cost (PhP)	Total Cost (PhP)
1	Maintenance of IP-Based CCTV for KMITS	1	Lot		

- Price shall be valid for Ninety (90) calendar days from the Opening of Bids.
- All price offered (unit price and total bid price) inclusive of all taxes must be type or written in indelible ink.

After having carefully read and accepted your conditions, I / We quote you on the item at prices noted above.

\_\_\_\_\_  
Signature over Printed Name  
[date of signing]

In the capacity of:  
Duly authorized to sign bid for and on behalf of:

[title or other appropriate designation]  
[Name of Company]  
[Complete office address]  
[Telephone No.]  
[Fax No.]  
[Email Address]

# Technical Specifications

Republic of the Philippines  
Department of Health

## TECHNICAL SPECIFICATIONS

Lot No.		Quantity	
ABC: 456,907.07			
<b>PURCHASER'S SPECIFICATION</b>		<b>STATEMENT OF COMPLIANCE</b>	
		<p>Bidders must state here either “Comply” or “Not Comply” against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. <b><u>Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate.</u></b> A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection.</p>	

# Technical Specifications

Republic of the Philippines  
Department of Health  
**TECHNICAL SPECIFICATIONS**

Lot No. 1	<b>Maintenance of IP-Based CCTV for KMITS</b>	Qty./Unit	1 Lot
Name of Manufacturer:		Country of Origin:	
Brand:			
ABC: <b>PhP456,907.07</b>			
<b>PURCHASER'S SPECIFICATION</b>		<b>STATEMENT OF COMPLIANCE</b>	
<p><b>A. Detailed Technical Specifications:</b></p> <p><b>Scope of Work</b></p> <ol style="list-style-type: none"> <li>1. Perform Preventive Maintenance Services for the following equipment:               <ol style="list-style-type: none"> <li>a. One (1) unit Outdoor Camera located in ATS generator set area</li> <li>b. Two (2) units PTZ Camera</li> <li>c. Fifty-Seven (57) units Dome Camera indoors</li> <li>d. Two (2) units of Enterprise NVR (Network Video Recorder)</li> <li>e. Three (3) units 24 port PoE Switch</li> <li>f. One (1) unit CCTV Server with Uninterruptible Power Supply (UPS)</li> </ol> </li> <li>2. Replacement of non-working CCTV Cameras with the same quality/caliber or higher performance than the existing brand Dahua Security Camera</li> <li>3. Replacement or upgrade of CCTV software with recording, playback and monitoring. Software must not have limitation on calendar year functionality</li> <li>4. Provide additional cabling inside the Director's Office, Conference Room and Data Center PACU outdoor fan area.</li> <li>5. Testing and signal inputs/outputs in every interface connection of CCTV Cameras' peripheral</li> <li>6. Checking and testing of software for the purpose of monitoring, playback, and recording and also can access thru a web browser</li> <li>7. Checking of time and date settings of equipment and updating the settings later firmware and software</li> <li>8. Checking the integrity of all cabling, termination, and sample-checking external insulation for damage</li> <li>9. Cleaning and cable fixing for security</li> <li>10. Checking and program/data settings of DVR/NVR</li> <li>11. Checking and setting the focus of the CCTV camera</li> </ol>			

Republic of the Philippines  
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**TECHNICAL SPECIFICATIONS**

Lot No. 1	<b>Maintenance of IP-Based CCTV for KMITS</b>	Qty./Unit	1 Lot
Name of Manufacturer:		Country of Origin:	
Brand:			
ABC: <b>PhP456,907.07</b>			
<b>PURCHASER'S SPECIFICATION</b>		<b>STATEMENT OF COMPLIANCE</b>	
<p>12. Checking of recordings at least with a minimum recording of 30 days.</p> <p>13. Checking /adjusting brightness/contract of CCTV camera</p> <p>14. Prospective bidders are required to conduct a site inspection to check and study the current status of the cameras, cables and CCTV equipment</p> <p>15. Prospective Bidders must collaborate with KMITS technical employees to configure all cameras accessibility using different browsers</p> <p>16. The PB required to report to KMITS-ICTISD in case of emergency or once a week during the office for non-emergencies</p>			
<b>B. Expected Deliverables or Outputs:</b>			
<b>OUTPUT</b>		<b>When to Submit</b>	
A. An Inception Report describing the final activities, timetable, and resources to implement this project. The inception report must be submitted immediately upon the receipt of the Notice to proceed to be finalized with the KMITS		1 <sup>st</sup> Quarter	
B. CCTV equipment and support services including updates/upgrades of operating system and firmware		1 <sup>st</sup> Quarter	
C. Report on the evaluation or assessment of the technical status of CCTV configuration based on the following: <ul style="list-style-type: none"> <li>1. Checking and program/data setting of DVR/NVR including network cables</li> <li>2. Checking and setting the recording, focus, and brightness of the camera including all cables</li> <li>3. Replacement of CCTV Camera and Software</li> </ul>		1 <sup>st</sup> Quarter	
D. Quarterly Preventive Maintenance Accomplishment Report		1 <sup>st</sup> to 4 <sup>th</sup> Quarter	
E. Documentation of the checks made on all CCTV equipment access rules and configuration		4 <sup>th</sup> Quarter	



Republic of the Philippines  
Department of Health  
**TECHNICAL SPECIFICATIONS**

Lot No. 1	<b>Maintenance of IP-Based CCTV for KMITS</b>	Qty./Unit	1 Lot
Name of Manufacturer:		Country of Origin:	
Brand:			
ABC: <b>PhP456,907.07</b>			
<b>PURCHASER'S SPECIFICATION</b>		<b>STATEMENT OF COMPLIANCE</b>	
<p><b>C. Within the Project duration the winning contractor shall:</b></p> <ol style="list-style-type: none"> <li>1. Perform services professionally based on industry standards and always protect the interest of the government in general and the DOH.</li> <li>2. Provide list of certified engineers/technical support team with addresses and contact numbers, involved and other activities related to the project.</li> <li>3. Secure for the DOH permits, licenses and approvals which are or maybe necessary to perform services.</li> <li>4. Provide a chief officer or program manager who will be directly in charge of managing the project, and a day-to-day contact personnel in charge of operations.</li> <li>5. Submit a proposed working schedule for approval in order for DOH to secure security pass and working permit from DOH KMITS.</li> <li>6. Protect privacy of DOH, and ensure that all confidential information and data on its ICT infrastructure are kept confidential. A Non-Disclosure Agreement shall be signed by the authorized representative of the supplier/firm and duly notarized</li> </ol>			
<p><b>D. Firm/Service Provider(SP)'s Capability/Expertise:</b></p> <ol style="list-style-type: none"> <li>1. Must have the ff. manufacturer-certified technical support engineers/technical staff, who are regular and locally based employees. For the engineers or technical staff, they must have Certification on the following but not limited to:             <ol style="list-style-type: none"> <li>a. 1 x Technical CCTV Maintenance                 <ol style="list-style-type: none"> <li>i. The Technical staff who are regular and locally based. In addition, the regular employees continuously employed by the Supplier for at least six months prior to the opening bid. Please submit Certificate of Employment and Curriculum Vitae.</li> </ol> </li> </ol> </li> <li>2. With a 24x7 (including holidays) helpdesk system that accepts cases and monitors the progress of each open case incident.</li> </ol>			

Republic of the Philippines  
Department of Health  
**TECHNICAL SPECIFICATIONS**

Lot No. 1	<b>Maintenance of IP-Based CCTV for KMITS</b>	Qty./Unit	1 Lot
Name of Manufacturer:		Country of Origin:	
Brand:			
ABC: <b>PhP456,907.07</b>			
PURCHASER'S SPECIFICATION		STATEMENT OF COMPLIANCE	

**E. Additional Requirements in the Technical Specifications form, arranged, numbered, and tabbed as enumerated below:**

1. Company profile that must have experience in CCTV Maintenance, Integration, and Configuration at least 3 years;
2. Draft Service Level Agreement;
3. The bidder shall submit the following whichever is applicable:
  - a. If the bidder is a manufacturer, certificate that the bidder manufactures the products/items; or
  - b. If the bidder is and Exclusive/Authorized Distributor or Dealer of the products/items, Certificate or Contract from the manufacturer or importer must be provided as a proof that the bidder is an Exclusive/Authorized or Dealer of the products/items; or
  - c. If the bidder is and agent of the exclusive distributor or dealer, the following must be provided:
    - i. Certificate or Distributor/Dealership Agreement by the Manufacturer with the distributor or dealer and the bidder; and
    - ii. Certificate or Contract/Dealership Agreement between the distributor/dealer and the bidder.
4. Certification that the supplier shall issue a Warranty Certificate of one (1) year on services upon, delivery, inspection and acceptance as well as one basis for payment

Signature over Printed Name

*[date of signing]*

In the capacity of

Duly authorized to sign bid for and on behalf of

*:[title or other appropriate designation]*

*:[Name of Company]*

*[Complete office address]*

*[Contact No.]*

*[Fax No.]*

*[Email Address]*

## *Schedule of Requirements*

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

Item No.	Description	Quantity/ Unit	Total ABC (PhP)	Delivery Site	Project Duration
1	Maintenance of IP-Based CCTV for KMITS	1 Lot	456,907.07	DOH – Building 9 Knowledge Management and Technology Service (KMITS)	This project is expected to be completed within twelve (12) months upon receipt of the approved Contract/ Purchase Order

**\*Please include the attached Terms of Reference with signature of the authorized representative as part of the submission of the bid proposal.**

\_\_\_\_\_  
Signature over Printed Name  
*[date of signing]*

In the capacity of:  
Duly authorized to sign bid for and on behalf of:

*[title or other appropriate designation]*  
*[Name of Company]*  
*[Complete office address]*  
*[Telephone No.]*  
*[Fax No.]*  
*[Email Address]*

**TERMS OF REFERENCE**

**Maintenance Services and Managed Service & Related & Analogous Contract of Services**

**Minimum Contents/Requirements**

**I. Proposed Procurement Project Name: Maintenance of IP-Based CCTV for KMITS**

**II. Type of Service: Maintenance Service Managed Service General Services Others: Goods and Services (Hardware with installation, configuration, and testing)**

**III. ABC: PhP 456,907.07**

**IV. Background and Rationale**

Knowledge Management Information and Technology Service (KMITS) aims to be at the forefront of advancements in data and information within in data center, not only in the central and regional offices to contribute to critical decisions made on public health concerns. KMITS clients have easy access to data and information. However, the world of cyber security is progressing at a huge speed and in at the same time, improvements in technologies are becoming increasingly better at assisting hackers and cyber-criminals to exploit data security loopholes. It's evident that no organization is safe when it comes to data hacks.

KMITS is the centralized data for DOH containing health information to prevent security and control to improve health policies, programs, and systems. This sensitive information stored digitally needs to be properly protected. Data security within the KMITS can be improved through the use of a Closed-Circuit Television (CCTV). Increased security measure through CCTV is not just a matter of protecting data, but in protecting the security of KMITS Staff.

**V. Objective/s:**

1. To monitor the security purpose of the Knowledge Management and Information Technology Service.
2. To ensure continuous and good working operation of CCTV of KMITS

**VI. Scope of Work:**

Maintenance of CCTV Knowledge Management and Information Technology Service

The Prospective Bidder (PB) shall provide the following services:

1. Perform preventive maintenance of services of the following equipment below:
  - 1 Unit Outdoor Camera located in the ATS generator set area.
  - 2 units PTZ Camera
  - 57 Units of Dome Camera indoors
  - 2 Units of Enterprise NVR (Network Video Recorder)
  - 3 units 24 port PoE Switch
  - 1 unit CCTV Server with Uninterruptible Power Supply (UPS)
2. Replacement of non-working CCTV Cameras with the same quality/caliber or higher performance than the existing brand Dahua Security Camera.
3. Replacement or upgrade of CCTV software with recording, playback and monitoring. Software must not have limitation on calendar year functionality.
4. Provide additional cabling inside the Director's Office, Conference Room and Data Center PACU outdoor fan area.
5. Testing and signal inputs/outputs in every interface connection of CCTV Cameras' peripheral
6. Checking and testing of software for the purpose of monitoring, playback, and recording and also can access thru a web browser
7. Checking of time and date settings of equipment and updating the settings later firmware and software

8. Checking the integrity of all cabling, termination, and sample-checking external insulation for damage
9. Cleaning and cable fixing for security
10. Checking and program/data settings of DVR/NVR
11. Checking and setting the focus of the CCTV camera
12. Checking of recordings at least with a minimum recording of 30 days.
13. Checking /adjusting brightness/contract of CCTV camera
14. Prospective bidders are required to conduct a site inspection to check and study the current status of the cameras, cables and CCTV equipment
15. Prospective Bidders must collaborate with KMITS technical employees to configure all cameras accessibility using different browsers.
16. The PB required to report to KMITS-ICTISD in case of emergency or once a week during the office for non-emergencies.

**VII. Expected Deliverables or Outputs:**

The expected deliverables (outputs) of this project are the following:

OUTPUT	When to Submit
A. An Inception Report describing the final activities, timetable, and resources to implement this project. The inception report must be submitted immediately upon the receipt of the Notice to proceed to be finalized with the KMITS.	1 <sup>st</sup> Quarter
B. CCTV equipment and support services including updates/upgrades of operating system and firmware	1 <sup>st</sup> Quarter
C. Report on the evaluation or assessment of the technical status of CCTV configuration based on the following: <ol style="list-style-type: none"> <li>1. Checking and program/data setting of DVR/NVR including network cables</li> <li>2. Checking and setting the recording, focus, and brightness of the camera including all cables</li> <li>3. Replacement of CCTV Camera and Software</li> </ol>	1 <sup>st</sup> Quarter
D. Quarterly Preventive Maintenance Accomplishment Report	1 <sup>st</sup> to 4 <sup>th</sup> Quarter
E. Documentation of the checks made on all CCTV equipment access rules and configuration	4 <sup>th</sup> Quarter

**VIII. Proposed Terms of Payment & Expected Outputs to support payment:**

The PB progress payments shall be based on the following;

Progress Payment (100%)	Project Milestones/Reports
1 <sup>st</sup> Quarter (25%)	<ol style="list-style-type: none"> <li>1. An Inception Report describing the activities and resources to implement this project. The inception report must be submitted immediately upon receiving the Notice to Proceed (NTP) to be finalized with the KMITS</li> <li>2. Report on the evaluation or assessment of the technical status of CCTV Configuration based on the following:               <ul style="list-style-type: none"> <li>• Checking and program/data setting of DVR/NVR including network cables</li> <li>• Checking and setting the recording, focus, and brightness of the camera including all cables</li> <li>• Replacement of CCTV Camera and Software</li> </ul> </li> <li>3. Quarterly Preventive and Corrective Maintenance during the contract to keep DOH informed of the project</li> </ol>
2 <sup>nd</sup> Quarter (25%)	1. Quarterly Preventive Maintenance Accomplishment Report
3 <sup>rd</sup> Quarter (25%)	1. Quarterly Preventive Maintenance Accomplishment Report

4 <sup>th</sup> Quarter (25%)	<ol style="list-style-type: none"> <li>1. Certification of Project Acceptance and Completion</li> <li>2. Quarterly Preventive Maintenance Accomplishment Report</li> <li>3. Updating Network Diagram</li> </ol>
<b>IX. Instruction for the Proposal Preparation:</b>	
<ol style="list-style-type: none"> <li>1. Service Level Agreement requirements: <ol style="list-style-type: none"> <li>a. 95% uptime</li> <li>b. Must have certified, experienced and trained technical staff or engineers on the brand being proposed and must be under its direct employment and supervision in rendering the required maintenance</li> <li>c. Technical support 24/7 including holidays <ol style="list-style-type: none"> <li>i. Single point of contact</li> <li>ii. Support by phone, text, email or other online/electronic means</li> <li>iii. Initial response is to address issue through step-by step instructions and guidance</li> <li>iv. Unresolved issues or problems shall be serviced on-site. Once on-site, the service provider/ or supplier must repair the malfunctioning NCS that includes hardware module, software/firmware and other imbedded peripherals to make it operational again, free of any charge.</li> <li>v. Monthly reports containing information on actual performance achieved, compared to service levels agreed on</li> </ol> </li> <li>d. Must at all times maintain a reasonable supply of replacement and spare parts to effect the remedial services required.</li> <li>e. Reinstall software/firmware caused by hardware and software or driver failure, free of any charge.</li> </ol> </li> </ol>	
<b>X. Similar Contract:</b>	
<p>Shall refer to the CCTV Cameras, Installation, configuration, and comprehensive and preventive maintenance that must be completed within three (3) years.</p>	
<b>XI. Project duration:</b>	
<p>This Project is expected to be completed within 12 months upon receipt of the approved Contract/Purchase Order</p>	
<b>XII. Proposed start of service.</b>	
<p>The start of service is the date of receipt of the approved Contract/Purchase Order by the service provider</p>	
<b>XIII. Project sites/s:</b>	
<p>Bldg. 9, Knowledge Management and Technology Service (KMITS)</p>	
<b>XIV. Implementation Arrangements:</b>	
<b>A. <u>All communications and reports during the contract period must be addressed to:</u></b>	
<p><b>GLORIA NENITA V. VELASCO, MD, DipEpi, MScPH</b>  OIC-Director Director IV  Department of Health  Building 9, San Lazaro Compound, Rizal Avenue,  Sta Cruz, 1003 Manila  Tel No. 6517800 local 1926,1927  Email: gvvelasco@doh.gov.ph</p>	
<b>ATTENTION:</b>	
<p><b>ENGR. ROBERT S. MANUEL</b>  Chief, Information Technology and Security Division  Knowledge Management and Information Technology Service  Tel No. 6517800 local 1925,1934  Email: rsmanuel@doh.gov.ph</p>	

**B. Within the Project duration , the DOH shall:**

1. Provide a technical working committee to supervise and monitor the project to be headed by:
2. Provide person Administrative matters such as access to site, permits and payment etc.
3. Provide a day-to-day contact person for the duration of the project, namely:

**JOEBET N. MIRANDA**

Information Technology Officer I

Information Technology and Security Division (ITISD)

Knowledge Management and Information Technology Service (KMITS)

Tel Nos.: 6517800 ext. 1934 and 1925

Email: [jnmiranda@doh.gov.ph](mailto:jnmiranda@doh.gov.ph)

**RICHARD T. REGINO**

Information Technology Officer I

Information Technology and Security Division (ITISD)

Knowledge Management and Information Technology Service (KMITS)

Tel No. 6517800 local 1925,1934

Email: [retregino@doh.gov.ph](mailto:retregino@doh.gov.ph)

4. Facilitate communication with the DOH-KMITS concerning access to information, documents, facilities and others needed by the winning contractor to perform services.
5. Coordinate to DOH Technical Team the proposed working schedule of the provider.
6. Coordinate to DOH Technical Team for them to provide temporary ID to all personnel involved.
7. Coordinate to DOH Technical Team in granting authorized representative access to premises as well as equipment and all facilities located therein to perform the winning contractor obligations.
8. Help secure working permit during scheduled visit
9. Pay the winning contractor amount due upon submission and receipt of claim supported with the required documents/reports subject to output completeness and acceptance by ITISD-KMITS.

**C. Within the Project duration the winning contractor shall:**

1. Perform services professionally based on industry standards and always protect the interest of the government in general and the DOH.
2. Provide list of certified engineers/technical support team with addresses and contact numbers, involved and other activities related to the project.
3. Secure for the DOH permits, licenses and approvals which are or maybe necessary to perform services.
4. Provide a chief officer or program manager who will be directly in charge of managing the project, and a day-to-day contact personnel in charge of operations.
5. Submit a proposed working schedule for approval in order for DOH to secure security pass and working permit from DOH KMITS.
6. Protect privacy of DOH, and ensure that all confidential information and data on its ICT infrastructure are kept confidential. A Non-Disclosure Agreement shall be signed by the authorized representative of the supplier/firm and duly notarized.

**XV. Firm/Service Provider(SP)'s Capability/Expertise:**

1. Must have the ff. manufacturer-certified technical support engineers/technical staff, who are regular and locally based employees. For the engineers or technical staff, they must have Certification on the following but not limited to:
  - a. 1 x Technical CCTV Maintenance
    - i. The Technical staff who are regular and locally based. In addition, the regular employees continuously employed by the Supplier for at least six months prior to the opening bid. Please submit Certificate of Employment and Curriculum Vitae and Training Certificate.

2. With a 24x7 (including holidays) helpdesk system that accepts cases and monitors the progress of each open case incident.

**XVI. Additional Technical Requirements:**

- a. Company profile that must have experience in CCTV Maintenance, Integration, and configuration at least 3 years
- b. Draft Service Level Agreement
- c. The bidder shall submit any of the following whichever is applicable:
  - i. If the bidder is a manufacturer, certificate that the bidder manufactures the products/items; or
  - ii. If the bidder is and Exclusive Distributor/Authorized Distributor or Dealer of the products/items, Certificate or Contract from the Manufacturer or importer must be provided as a proof that the bidder is an Exclusive/Authorized or Dealer of the products/items; or
  - iii. If the bidder is and agent of the exclusive distributor or dealer, the following must be provided:
    - Certificate or Distributor/Dealership Agreement by the Manufacturer with the distributor or dealer and the bidder; and
    - Certificate or Contract/Dealership Agreement between the distributor /dealer and the bidder
- d. Certification from Prospective Bidder or Supplier or Manufacturer:
  - i. Certification that the supplier shall issue a Warranty Certificate of one (1) year on services upon delivery, inspection, and acceptance as well as one basis for payment.

**XVII. Special Conditions of contract requirements if applicable**

The following must be provided:

- a. Warranty Certificate of one (1) year on services
- b. Project and maintenance schedules and implementation
- c. Notarized Non-disclosure agreement for assigned staff

\_\_\_\_\_  
Signature over Printed Name  
*[date of signing]*

In the capacity of:  
Duly authorized to sign bid for and on behalf of:

*[title or other appropriate designation]*  
*[Name of Company]*  
*[Complete office address]*  
*[Telephone No.]*  
*[Fax No.]*  
*[Email Address]*



# Omnibus Sworn Statement

REPUBLIC OF THE PHILIPPINES )  
CITY/MUNICIPALITY OF \_\_\_\_\_ ) S.S.

## AFFIDAVIT

I, [Name of Affiant], of legal age, [Civil Status], [Nationality], and residing at [Address of Affiant], after having been duly sworn in accordance with law, do hereby depose and state that:

1. **Select one, delete the other:**

*If a sole proprietorship:* I am the sole proprietor or authorized representative of [Name of Bidder] with office address at [address of Bidder];

*If a partnership, corporation, cooperative, or joint venture:* I am the duly authorized and designated representative of [Name of Bidder] with office address at [address of Bidder];

2. **Select one, delete the other:**

*If a sole proprietorship:* As the owner and sole proprietor, or authorized representative of [Name of Bidder], I have full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached duly notarized Special Power of Attorney;

*If a partnership, corporation, cooperative, or joint venture:* I am granted full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached [state title of attached document showing proof of authorization (e.g., duly notarized Secretary's Certificate, Board/Partnership Resolution, or Special Power of Attorney, whichever is applicable)];

3. [Name of Bidder] is not "blacklisted" or barred from bidding by the Government of the Philippines or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the Government Procurement Policy Board, **by itself or by relation, membership, association, affiliation, or controlling interest with another blacklisted person or entity as defined and provided for in the Uniform Guidelines on Blacklisting;**

4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;

5. [Name of Bidder] is authorizing the Head of the Procuring Entity or its duly authorized representative(s) to verify all the documents submitted;

6. **Select one, delete the rest:**

*If a sole proprietorship:* The owner or sole proprietor is not related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

*If a partnership or cooperative:* None of the officers and members of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

If a corporation or joint venture: None of the officers, directors, and controlling stockholders of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

7. [Name of Bidder] complies with existing labor laws and standards; and
8. [Name of Bidder] is aware of and has undertaken the following responsibilities as a Bidder:
  - a) Carefully examine all of the Bidding Documents;
  - b) Acknowledge all conditions, local or otherwise, affecting the implementation of the Contract;
  - c) Made an estimate of the facilities available and needed for the contract to be bid, if any; and
  - d) Inquire or secure Supplemental/Bid Bulletin(s) issued for the [Name of the Project].
9. [Name of Bidder] did not give or pay directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity
10. **In case advance payment was made or given, failure to perform or deliver any of the obligations and undertakings in the contract shall be sufficient grounds to constitute criminal liability for Swindling (Estafa) or the commission of fraud with unfaithfulness or abuse of confidence through misappropriating or converting any payment received by a person or entity under an obligation involving the duty to deliver certain goods or services, to the prejudice of the public and the government of the Philippines pursuant to Article 315 of Act No. 3815 s. 1930, as amended, or the Revised Penal Code.**

IN WITNESS WHEREOF, I have hereunto set my hand this \_\_\_ day of \_\_\_, 20\_\_ at \_\_\_\_\_, Philippines.

\_\_\_\_\_  
Bidder's Representative/Authorized Signatory

**SUBSCRIBED AND SWORN** to before me this \_\_\_ day of [month] [year] at [place of execution], Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her [insert type of government identification card used], with his/her photograph and signature appearing thereon, with no. \_\_\_\_\_ and his/her Community Tax Certificate No. \_\_\_\_\_ issued on \_\_\_ at \_\_\_\_\_.

Witness my hand and seal this \_\_\_ day of [month] [year].

**NAME OF NOTARY PUBLIC**

Serial No. of Commission \_\_\_\_\_  
Notary Public for \_\_\_\_\_ until \_\_\_\_\_  
Roll of Attorneys No. \_\_\_\_\_  
PTR No. \_\_\_\_\_ [date issued], [place issued]  
IBP No. \_\_\_\_\_ [date issued], [place issued]

Doc. No. \_\_\_\_\_  
Page No. \_\_\_\_\_  
Book No. \_\_\_\_\_  
Series of \_\_\_\_\_

**SECRETARY'S CERTIFICATE**

I, \_\_\_\_\_, a duly elected and qualified Corporate Secretary of \_\_\_\_\_, a corporation duly organized and existing under and by virtue of the laws of the Republic of the Philippines, with principal office and place of business at [complete office address], **DO HEREBY CERTIFY**, that:

I am familiar with the facts herein certified and duly authorized to certify the same;

At the Regular/Special meeting of the Board of Directors of the said Corporation duly convened and held on [dd mm yy] at which meeting a quorum was present and acted throughout, the following resolution was unanimously approved, and the same have not been annulled, revoked and amended in any way whatever and are in full force and effect on the date hereof:

(Resolution No. \_\_\_\_\_)

**RESOLVED**, that \_\_\_\_\_ be, as it hereby is, authorized to participate in the bidding of the [Name of the Project and reference number] by the **DEPARTMENT OF HEALTH (DOH)**; and that if awarded the project shall enter into a contract with the **DOH**; and in connection therewith hereby appoint \_\_\_\_\_, acting as duly authorized and designated representatives of \_\_\_\_\_, are granted full power and authority to do, execute and perform any and all acts necessary and/or to represent \_\_\_\_\_ in the bidding as fully and effectively as the \_\_\_\_\_ might do if personally present with full power of substitution and revocation and hereby satisfying and confirming all that my said representative shall lawfully do or cause to be done by virtue hereof;

**IN WITNESS WHEREOF**, I/We have hereunto set my/our hands this \_\_\_ day of [month] [year] at [place of execution].

\_\_\_\_\_  
[Corporate Secretary]

**SUBSCRIBED AND SWORN** to before me this \_\_\_ day of [month] [year] at [place of execution], Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her [insert type of government identification card used], with his/her photograph and signature appearing thereon, with no. \_\_\_\_\_ and his/her Community Tax Certificate No. \_\_\_\_\_ issued on \_\_\_\_\_ at \_\_\_\_\_.

Witness my hand and seal this \_\_\_ day of [month] [year].

**NAME OF NOTARY PUBLIC**

Serial No. of Commission \_\_\_\_\_  
Notary Public for \_\_\_\_\_ until \_\_\_\_\_  
Roll of Attorneys No. \_\_\_\_\_  
PTR No. \_\_, [date issued], [place issued]  
IBP No. \_\_, [date issued], [place issued]

Doc. No. \_\_\_\_  
Page No. \_\_\_\_  
Book No. \_\_\_\_  
Series of \_\_\_\_.

**REPUBLIC OF THE PHILIPPINES )**  
**CITY OF \_\_\_\_\_ ) S.S.**  
X-----X

**SPECIAL POWER OF ATTORNEY**

**KNOW ALL MEN BY THESE PRESENTS** that the undersigned *[name]*, *[title]* of *[name of Company]*, is lawfully authorized to represent and act on behalf of the *[name of company]*, a company registered under the laws of the Republic of the Philippines with its registered office at *[complete office address]*, do hereby APPOINT, NAME and CONSTITUTE, *[name]*, *[title]* of *[name of company]* as my true and lawful attorney-in-fact to act for and in my name and stead, to do, execute and perform any and all acts necessary and/or represent in the bidding and perform the following acts:

1. To participate and submit a bid to the **DEPARTMENT OF HEALTH** for the Procurement of *[Name of Project and reference number]*.
2. To make, sign, execute, deliver and receive contracts, agreements and any and all documents pertinent thereto, as may be necessary to carry into effect the foregoing authority and to bind myself with the DOH.

**HEREBY GIVING AND GRANTING** unto my said attorney-in-fact full power and authority to do and perform any and every act and thing whatsoever requisite or necessary or proper to be done in and about the premises as fully to all intents and purposes as I might or could lawfully do if personally present, with power of substitution and revocation, and hereby ratifying and confirming all that my said attorney-in-fact shall lawfully do or cause to done under and by virtue of these presents.

**IN WITNESS WHEREOF**, I/We have hereunto set my/our hands this \_\_\_\_ day of *[month]* *[year]* at *[place of execution]*.

\_\_\_\_\_  
*[Principal]*

\_\_\_\_\_  
*[Legal Representative/s]*

Attorney-in-Fact SIGNED IN THE PRESENCE OF

\_\_\_\_\_  
\_\_\_\_\_  
**SUBSCRIBED AND SWORN** to before me this \_\_\_\_ day of *[month]* *[year]* at *[place of execution]*, Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her *[insert type of government identification card used]*, with his/her photograph and signature appearing thereon, with no. \_\_\_\_\_ and his/her Community Tax Certificate No. \_\_\_\_\_ issued on \_\_\_\_\_ at \_\_\_\_\_.

Witness my hand and seal this \_\_\_\_ day of *[month]* *[year]*.

**NAME OF NOTARY PUBLIC**

Serial No. of Commission \_\_\_\_\_

Notary Public for \_\_\_\_\_ until \_\_\_\_\_

Roll of Attorneys No. \_\_\_\_\_

PTR No. \_\_, *[date issued]*, *[place issued]*

IBP No. \_\_, *[date issued]*, *[place issued]*

Doc. No. \_\_\_\_  
Page No. \_\_\_\_  
Book No. \_\_\_\_  
Series of \_\_\_\_

## **Manufacturer's Authorization**

To: [name and address of Procurement Agent]

We [complete name of Manufacturer], who are official manufacturers of [type of goods manufactured], having factories at [full address of Manufacturer's factories], do hereby appoint [complete name of Bidder] as the authorized distributor of [Importer/Distributor and address] to participate in Government Bidding for the following Goods/Products [name and or brief description of the Goods], manufactured by us and to subsequently enter into a Contract with the **DEPARTMENT OF HEALTH**.

This authorization/certification is valid for [years] from the [date of issuance] and being issued to [Bidder] unless revoked for any justifiable reason(s) by either party.

**Notes:**

1. If the Main Importer/Distributor is also the bidder, the existing Distributorship Agreement/Certificate of Exclusive Distributorship with the Manufacturer (whichever is applicable), may be submitted in lieu of this form.
2. This letter of authority should be on the letterhead of the Manufacturer.
3. Bidders are highly encouraged to use the template provided to minimize errors or omissions in the form submitted. However, bidders may use their own template for as long as the essential portion/details of the said document are present.

\_\_\_\_\_  
Signature over Printed Name

[date of signing]

In the capacity of  
Duly authorized to sign bid for and on behalf of

:[title or other appropriate designation]

:[Name of Company]

[Complete office address]

[Contact No.]

[Fax No.]

*AUTHORIZATION FROM THE MAIN DISTRIBUTOR  
(In case the bidder is a Value Added Reseller/Reseller  
appointed/authorized by the Main distributor)*

## **Authorization from the Main Distributor of the Manufacturer**

To: [name and address of Procurement Agent]

We [complete name of Main distributor], who are main/principal distributor of [type of goods distributed] manufactured/developed by [Manufacturer/Owner's Name ], located at [full address of Main distributor], do hereby appoint/authorize [complete name of Bidder] a Value Added Reseller/Reseller to participate in Government Bidding for the following Goods/Products [name and or brief description of the Goods], distributed by our company and to subsequently enter into a Contract with the **DEPARTMENT OF HEALTH**.

This authorization/certification is valid for [years] from the [date of issuance] and being issued to [Bidder] unless revoked for any justifiable reason(s) by either party.

**Notes:**

1. If the Main Importer/Distributor is also the bidder, the existing Distributorship Agreement/Certificate of Exclusive Distributorship with the Manufacturer (whichever is applicable), may be submitted in lieu of this form.
2. This letter of authority should be on the letterhead of the Main distributor.
3. Bidders are highly encouraged to use the template provided to minimize errors or omissions in the form submitted. However, bidders may use their own template for as long as the essential portion/details of the said document are present.

\_\_\_\_\_  
Signature over Printed Name  
*[date of signing]*

In the capacity of  
Duly authorized to sign bid for and on behalf of

*:[title or other appropriate designation]  
:[Name of Company]  
:[Complete office address]  
:[Contact No.]  
:[Fax No.]*