

Republic of the Philippines Department of Health CENTRAL OFFICE BIDS AND AWARDS COMMITTEE

BID BULLETIN NO. 3

05 December 2023

RENEWAL OF VIDEOCONFERENCING LICENSES IB No. 2024-118

This Bid Bulletin is being issued to clarify the issues and concerns raised by prospective bidders after the Pre-Bidding Conference held last 29 November 2023, and to amend or modify the bidding documents posted in the PhilGEPS and DOH websites for the above-mentioned project. This Bid Bulletin shall form an integral part of the bidding document.

Listed below are the corresponding modifications/ changes:

1. Response to the Issues and Concerns raised by the Prospective Bidder (PB):

PARTICULAR	QUERIES	RESPONSE
Microdata System and Management Inc. (MSMI)		
Section VII Technical Specifications	1. Total ABC specified mismatch with the total ABC specified on Section 1. Invitation to Bid Item #1 May we clarify the approved Budget	
	2. May we clarify which requirement need to be complied with the statement on page 32 or the statement on page 30 (230 or 300 licenses)	(300) Enterprise licenses, including 13 device licenses (6 Cisco Room

2. Changes in Section VII. Technical Specifications:

PARTICULAR	FROM	ТО
Technical	b. Two Hundred Thirty	b. Three Hundred (300)
Requirements	(230) Licenses for up to	Enterprise Licenses including
	1000 participants	13 devices licenses (6 Cisco
	(meetings and events);	Room Kits and 7 Cisco D X
	including device license	80)
	(5 Cisco Room Kits and	
	5 Cisco DX80)	

Attached are the revised Technical Specifications, for your reference.

All other provisions of the bidding documents which are not affected shall remain in force and in effect.

For guidance and information of all concerned.

ABDULLAH B. DUMAMA JR, MD, MPA, CESO I

Undersecretary of Health COBAC-B Chairperson

Technical Specifications

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Republic of the Philippines			
Department of Health			
TECHNICAL SPECIFICATIONS			
Lot No. 1 Renewal of Videoconferencing	Qty. / Unit 1 Lot		
Licenses			
Total ABC: PhP6,000,000.00			
PURCHASER'S SPECIFICATION	STATEMENT-OF COMPLIANCE		
A. General Requirements			
1. Renewal of existing Cisco Webex cloud			
videoconference subscription (at least 300			
Enterprise License) including 13 devices			
licenses (6 Cisco Room Kits and 7 Cisco D			
X 80)			
2. Must be an app-centric, cloud-based service			
that will provide secure solutions for			
messaging, calling, video conferencing and			
content sharing within a business			
organization or group. With at least Three			
hundred (300) Enterprise host accounts.			
3. Must be able to create communication and			
collaboration groups that can:			
a. Create and hosts meetings / events /			
training			
b. Messaging within the members of a group			
or to a n individual			
c. Call anyone or everyone within the group			
d. Interactive solution with annotation, white			
boarding and content sharing			
e. Find people to meet with, message or call			
f. Find shared files and whiteboard contents			
4. Meetings must be able to:			
a. Host at least 300 simultaneous meetings			
b. Simply and instantly initiate meetings			
with the ap plication			
c. Join or add guests from outside the group			
d. Instant desktop sharing: Share screens,			
files and messages e. Allow conference host the capability to			
e. Allow conference host the capability to lock meetings to prevent unintended			
participants from joining			
f. Allow conference host the capability to			
mute, un mute and drop any participant			
5. Messaging feature must be able to:			

Republic of the Philippines Department of Health TECHNICAL SPECIFICATIONS Lot No. 1 Renewal of Videoconferencing Oty. / Unit 1 Lot Licenses Total ABC: PhP6,000,000.00 **PURCHASER'S SPECIFICATION** STATEMENT-OF COMPLIANCE a. Do cloud based one-to-one and team persistent messaging and content which can be accessed from any device, anytime, anywhere b. Support at least 5GB per user (for Pooled cloud storage) c. Upload files saved in the cloud storage services from mobile devices d. Support end-to-end encryption which secures all messages and files within application e. Support secure HTTP for data encryption in transit between devices and server Call feature must be able to: a. Do HD voice and video calls over mobile, desktop, and room based devices (especially existing functioning DOH videoconference endpoints/equipment at DOH Central Office. Mobility and Collaboration features must 7. able to: Support on IOS and Android devices, Windows and Mac OS operating systems. b. Support a single experience across all these platforms Utilize physical room video endpoints to turn any conferencing into HD video conferencing room enabling HD video meeting with anyone and anywhere.

- 8. Audio and Video specification must able to:
 - a. Support at least 720p high definition video calls on Mac and Windows
 - b. Support at least 360p standard definition video calls for Web browsers, Android and IOS
 - c. Utilize a minimum of 700kbps for 360p video calls and 1.5Mbps for 720p video calls, 80kbps for video disabled or audio-only calls.

B. Technical Requirements

- 1. Videoconference subscription License.
 - a. Continuing subscription license to existing DOH Cloud Based Enterprise Videoconference Service for one (1) year
 - b. Three Hundred (300) Enterprise Licenses including 13 devices licenses (6 Cisco Room Kits and & Cisco D x 80)
 - c. Up to 1280 x 720 Video Quality Resolution
 - d. At least 20 participants (video conferencing screens or clients) view
 - e. Share content (documents /video /slides)
 - f. Record via cloud or local account
 - g. Create breakout rooms
 - h. With features such as the ability to broadcast live with Q&A, polling, and feedback via chat. (For events)
 - Downloadable client software / web browser access
 - j. Available / Compatible to Windows, Android and IOS devices also with existing DOH Polycom Videoconference system.
 - k. 24 hours x 7 days support service to DOH Central Office for one year
 - With end-user training (on-site / virtual) update (for at least five (5) representatives from DOH Central Office w/ Certificate of Completion)

Republic of the Philippines Department of Health TECHNICAL SPECIFICATIONS Lot No. 1 Renewal of Videoconferencing Qty. / Unit 1 Lot Licenses Total ABC: PhP6,000,000.00 PURCHASER'S SPECIFICATION STATEMENT-OF COMPLIANCE

C. Additional Requirements in Technical Specifications form, arranged, numbered, and tabbed as enumerated below:

- 1. The bidder shall submit any of the following whichever is applicable:
 - a. If the bidder is the manufacturer, certificate that the bidder manufactures the products/items; or
 - b. If the bidder is an Exclusive/Authorized Distributor or Dealer of the products/items, Certificate or Contract from the manufacturer or importer must be provided as proof that the bidder is an Exclusive/Authorized Distributor or Dealer of the products/items; or
 - c. If the bidder is an agent of the exclusive distributor or dealer the following must be provided:
 - i. Certificate or Distributorship/Dealership Agreement by the Manufacturer with the distributor or dealer; and
 - ii. Certificate or Contract/Dealership Agreement between the distributor/dealer and the bidder
- 2. Sworn Statement using the prescribed form.

Signature over Printed Name [date of signing]
In the capacity of:
Duly authorized to sign bid for and on behalf of:

[title or other appropriate designation]

[Name of Company]

[Complete office address]

[Contact No.] [Fax No.] [Email Address]