

#### Republic of the Philippines Department of Health OFFICE OF THE SECRETARY

September 03, 2021

#### DEPARTMENT CIRCULAR No. 2021 - 0408

FOR	:	ALL DIRECTORS OF CENTERS FOR HEALTH
		<b>DEVELOPMENT (CHD), CHIEFS OF THE REGULATION,</b>
		LICENSING AND ENFORCEMENT DIVISION (RLED),
		CHIEFS OF HEALTH FACILITIES AND SERVICES
		<b>REGULATORY BUREAU (HFSRB), MINISTER OF HEALTH</b>
		OF THE BANGSAMORO AUTONOMOUS REGION IN
		MUSLIM MINDANAO (MOH-BARMM), DRUG
		TREATMENT AND REHABILITATION CENTER (DATRC)
		<u>CENTER DIRECTOR/PROGRAM DIRECTOR/</u>
		ADMINISTRATOR, ALL REGULATORY OFFICERS AND
		ALL OTHER CONCERNED STAKEHOLDERS
SUBJECT	:	New Assessment Tool for the Accreditation of Drug Abuse
		Treatment and Rehabilitation Centers (DATRCs)

The Dangerous Drugs Board Regulation No. 2, Series of 2019, "Implementing Rules and Regulations Governing the Accreditation of Drug Abuse Treatment and Rehabilitation Centers", approved and adopted on February 7, 2019, provided new standards and requirements for the accreditation of DATRCs. Attached to this is the Manual of Operations (MOP) for Drug Abuse Treatment and Rehabilitation Centers Revised, where the details of the standards for treatment and rehabilitation services, and requirements for physical facility, personnel, and equipment and supplies are specified.

It is for this reason that the current Assessment Tools, being utilized for the accreditation of DATRCs, have been revised to align with the new provisions.

The features of the enhanced Assessment Tool (AT) are as follows:

- 1. A unified AT for the three (3) classifications of DATRCs in accordance to its service capability.
- 2. It consists of two (2) parts: Part I, Service Capability, Personnel, Physical Plant and Equipment; and Part II, Administrative Service, Patient Care Service and Physical Plant Safety Monitoring. Part II is focused on evaluating the implementation of the requirements and standards stated under Part I.
- 3. An instrument to better assess the accredited DATRCs of their continuous compliance with the standards set under the new Board Regulation and revised MOP.

The use of the new Assessment Tool for the Accreditation of DATRCs shall take effect immediately upon signing of this Circular.

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Dissemination of the information to all concerned is requested.

By Authority of the Secretary of Health:

GERARDO V. BAYUGO, MD, MPH, CESO I Undersecretary of Health Health Regulation Team



# Republic of the Philippines Department of Health HEALTH FACILITIES AND SERVICES REGULATORY BUREAU

#### ASSESSMENT TOOL FOR THE ACCREDITATION OF DRUG ABUSE TREATMENT AND REHABILITATION CENTER

#### **INSTRUCTIONS:**

- This assessment tool is consisted of two (2) parts. Part I shall be used for evaluating new facilities. While, Part II is for renewal and monitoring. Both Parts I and II shall be utilized for change of classification and increase in authorized bed capacity.
- 2. The Licensing Officer shall properly fill out this tool using: INTERVIEWS, REVIEW OF DOCUMENTS, OBSERVATIONS and VALIDATION of findings.
  - Interview at least 5 patients and 3 staff members.
  - Conduct document review of at least 3 sample case files.
- 3. If the corresponding items are present, available or adequate, place (✓) on each of the appropriate spaces under the COMPLIED column or space provided alongside each corresponding item. If not, put an (X) instead.
- 4. The REMARKS column shall document relevant observations.
- 5. Make sure to fill-in the blanks with the needed information. Do not leave any items blank.
- The Team Leader shall ensure that the last page of this Tool is properly accomplished:

   all team members have written down their printed names and designation, and affixed their signatures.
  - the date of inspection/monitoring has been indicated.

- the Head of the facility or, when not available, the next most senior or responsible officer has affixed his/her signature. This signifies that the inspection/monitoring results were discussed during the exit conference and a duplicate copy was received.

#### **GENERAL INFORMATION:**

Name of Drug Abuse and Treatment Rehabilitation Center:

Address:					
	(Number and Street)	(1	Barangay/District	:)	(Municipality/City)
-	(Province)		(Region)		
Telephon	e/Cellphone No.:		Email Addr	ess:	
Initial:	Renewal:	Existing Acc	creditation No.:		
Authorize	d Bed Capacity:		E2	xpiry Dat	e:
Name of	Owner or Governing Body	(if corporation	ı):		
Name of	he Center Director:				
Classifica	tion: Residential:	Residentia	l with Outpatient	:	Non-Residential:
	Free-Standing:	Institution	n-Based:		
	Ownership: Go	vernment:	LGU: National:	Priv	ate:
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## PART I. SERVICE CAPABILITY, PERSONNEL, PHYSICAL PLANT AND EQUIPMENT

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CRITERIA	INDICATOR/EVIDENCE	COMPLIED	REMARKS
LEADERSHIP AND MANAG	EMENT		
Standard: The DATRC's mana	gement team provides leadership, acts ac	cording to the organ	nization's policies and has
	y for the organization's operation, and th	e quality of its servi	ces and its resources
1. Vision, Mission and	Document Review		
Objectives should be in	<ul> <li>Presence of written vision,</li> </ul>		
accordance with RA 9165.	· · · · · · · · · · · · · · · · · · ·		
	Observe		
	• Observe if the vision, mission		
	and objectives of the facility is		
	posted in a conspicuous area		
2. Organizational Chart	Observe		
	Observe if the organization		
	structure/chart is posted in a		
2 The Organization	conspicuous area.		
<ol> <li>The Organization developed policies and</li> </ol>	Document Review Written Administrative Policies as part of		
procedures for its	the Center's Manual of Operation:		
Administrative Service.	Background of the Center		
Talifinistative Bervice.	<ul> <li>Organization Structure reflecting</li> </ul>		
	lines of authority, accountability		
	& interrelationship		
	Human Resource Management		
	& Development		
	o Duties &		
	responsibilities of		
	personnel		
	<ul> <li>Recruitment, selection,</li> </ul>		
	promotion &		
	appointment		
	o Continuing		
	education/training of		
	staff • Monitoring and		
	o Monitoring and evaluation		
	of personnel		
	performance		
	<ul> <li>Occupational Health</li> </ul>		
	Programs for		
	Employees		
	<ul> <li>Staff Protection</li> </ul>		
	(prevention of any		
	forms of violence		
	against the center staff		
	by a patient or a fellow		
	employee)-Creation of		
	Grievance Committee		
	<ul> <li>Records Management         <ul> <li>Protection of records</li> </ul> </li> </ul>		
	and patient case file agaist loss, destruction,		
	tampering		
	and unauthorized access	s	
	or use.		

CRITERIA	INDICATOR/EVIDENCE	COMPLIED	REMARKS
	<ul> <li>Confidentiality of records (In compliance with Data Privacy Act of 2012)</li> <li>Storage, Retention &amp; disposition of records (Refer to National Archives of the Philippines per DC No. 70 s. 1996)</li> <li>Fiscal Management</li> <li>Dietary Management</li> <li>Maintenance Program         <ul> <li>Preventive maintenance plan for physical facility and equipment</li> <li>Housekeeping &amp; Waste Management                 <ul></ul></li></ul></li></ul>		
I. STAFF TRAINING AND DEV			to building of staff
4. Newly hired personnel and	ctivities related to orientation of new po	ersonnel and capaci	ty building of staff
<ol> <li>Newly filled personner and outsourced service providers are properly oriented.</li> </ol>	<ul> <li>Proof of orientation with conformē of the personnel</li> </ul>		
<ol> <li>The staff are provided with a documented job description outlining accountabilities and responsibilities.</li> </ol>	<ul> <li>Position description sheet with proof of receipt of the staff.</li> </ul>		
	<ul> <li>Presence of annual plan on training activities (including resource/budgetary allocation)</li> </ul>		
delivery of quality c	dequate number of qualified, trained an are services. The staff composition and ded, adjusted based on applicable worl	number/ratio shall	depend on the workload and
	<ul> <li>Document Review</li> <li>Must have complete personnel complement.</li> <li>Staff must have individual 201 file</li> </ul>		

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POSITION	QUALIFICATION	EVIDENCE	NUMBER / RATIO	RESIDENTIAL	NON- RESIDENTIAL	RESIDENTIA L WITH OUTPATIENT	REMARKS
Center Director/ Program Director/ Administrator	A college graduate Minimum of three (3) years experience as a rehabilitation worker Adequate training not only on the modality being utilized but also other relevant trainings pertinent to treatment and rehabilitation DOH-accredited rehabilitation practitioner	Document Review Proof of qualifications	l full- time				
Physician	Licensed by PRC DOH Certificate of Drug Rehab Training DOH-accredited	Document Review Proof of qualifications	1	(on-call for below 300 bed capacity; full time for 300 & above)			
Dentist	Licensed by PRC	Document Review         Proof of qualifications         o       Resume         o       PRC ID         o       Notarized Contract of Employment / Appointment for full-time         o       Notarized         Memorandum of Agreement if outsourced         o       Health Certificate         o       Drug test result from DOH- accredited DTL	1 On- call				

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POSITION	QUALIFICATION	EVIDENCE	NUMBER / RATIO	RESIDENTIAL	NON- RESIDENTIAL	RESIDENTIA L WITH OUTPATIENT	REMARKS
Nurse (full-time)	Registered Nurse Trainings in Standard First Aid and Basic Life Support (BLS) – For residential only. BLS training should be obtained from a DOH- recognized training provider.	Document Review Proof of qualifications		1:25	1		
Social Worker	Registered social worker	<ul> <li>Document Review</li> <li>Proof of qualifications</li> <li>Resume</li> <li>PRC ID</li> <li>Notarized Contract of Employment / Appointment</li> <li>Health Certificate</li> <li>Drug test result from DOH-accredited DTL</li> </ul>		1:25 (full- time)	l (part- time)	(full- time)	
Psychometrician	Registered psychometrician	Document Review Proof of qualifications O Resume O PRC ID O Notarized Contract of Employment / Appointment O Health Certificate O Drug test result from DOH- accredited DTL		1:25 (full- time		(full- time)	
Psychologist (part-time)	Registered psychologist	Document Review         Proof of qualifications         O       Resume         O       PRC ID         O       Notarized         Memorandum of       Agreement         O       Health Certificate         O       Drug test result         from DOH-       accredited DTL	1				

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POSITION	QUALIFICATION	EVIDENCE	NUMBER / RATIO	RESIDENTIAL	NON- RESIDENTIAL	RESIDENTIA L WITH OUTPATIENT	REMARKS
Personnel Officer (full-time	Graduate of any four- year course	Document Review Proof of qualifications o Resume o Notarized Contract of employment/ appointment o Health Certificate o Drug test result from DOH- accredited DTL	1				
Nutritionist / Dietician	□ Licensed by PRC	Document Review         Proof of qualifications         ○       Resume         ○       PRC ID         ○       Notarized         Memorandum of       Agreement <i>if</i> outsourced       ○         ○       Notarized Contract         of Employment /       Appointment <i>if in-house</i> ○       Health Certificate         ○       Drug test result from         DOH-accredited       DTL	1				
Health Information Management / Administrative Officer (TRAIS Authorized Personnel)	Preferably college level Must undergo training in medical records management Computer literate	Document Review         Proof of qualifications         ○       Resume         ○       Notarized Contract         of Employment /         Appointment         ○       Training Certificate         in Medical Records         Management         ○       TRAIS Training         Certificate         ○       Health Certificate         ○       Drug test result from         DOH-accredited       DTL	1:50		1		
Houseparent (full-time)		Document Review         Proof of qualifications         o       Resume         O       Notarized Contract         of Employment /       Appointment         O       Health Certificate         O       Drug test result         from DOH-       accredited DTL	1:25				

POSITION	QUALIFICATION	EVIDENCE	NUMBER / RATIO	RESIDENTIAL	NON- RESIDENTIAL	RESIDENTIA L WITH OUTPATIENT	REMARKS
Utility worker (optional)		Document Review         Proof of qualifications         o       Resume         o       Health Certificate         o       Notarized Contract         of Employment /       Appointment, or         Memorandum of       Agreement if         o       Drug test result         from DOH-       accredited DTL					
Security Guard (may be outsourced)		Document Review         Proof of qualifications         • Notarized         Memorandum of         Agreement if         outsourced         • Health Certificate         • Drug test result         from DOH-         accredited DTL	1:25 per shift				
Driver (full-time)		Document Review Proof of qualifications	1				
Cook (full-time)		Document Review Proof of qualifications <ul> <li>Resume</li> <li>Notarized Contract</li> <li>of employment /</li> <li>Designation</li> <li>Health Certificate</li> <li>Drug test result</li> <li>from DOH-</li> <li>accredited DTL</li> </ul>	1				

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CRITERIA	INDICATOR/EVIDENCE	COMPLIED	REMARKS
	CTIVITIES a planned systematic organization-wide ment and improvement	e approach to proces	s design and performance
	Document Review		
policies and procedures for Quality Assurance Program (QAP) and Continuous Quality Improvement (CQI)	<ul> <li>Presence of written plan for QAP, indicating its continuous implementation with periodic reviews.</li> <li>Presence of policies and procedures for handling complaints, reporting and analysis of incidents, adverse events, etc.</li> <li>Patient satisfaction survey form.</li> <li>Feedback mechanism for family, parents, guardians or significant others.</li> <li>Schedule of Program Evaluation included in the Plan of Activities for the whole year.</li> </ul>		
approaches are a 9. The Center shall have	are appropriate to patients' needs and se ccording the accepted clinical practice g Document Review		reatment modalities/
	Presence of Clinical Guidelines as part of		
procedures for the implementation of clinical	<ul> <li>he Center's Manual of Operation:</li> <li>Admission including</li> </ul>		
operations, prescribed	Inclusion/Exclusion Criteria		
services, and treatment modalities/approaches.	<ul> <li>Clinical Services         <ul> <li>Medical Service</li> <li>Psychiatric Service</li> <li>Psychological Service</li> <li>Social Service</li> </ul> </li> <li>Treatment and Rehabilitation         <ul> <li>Treatment Modality being utilized</li> <li>Counselling Program</li> <li>Work and Vocational Skill Program</li> <li>Family Program</li> <li>Aftercare and Follow-up</li> </ul> </li> <li>Patient Rights         <ul> <li>Patient's rights during treatment and rehabilitation</li> <li>Informed Choice and informed consent</li> <li>Physical Privacy</li> <li>Disciplinary Measures</li> </ul> </li> <li>Other Prescribed Services         <ul> <li>Referral service</li> <li>Spiritual and Religious services</li> </ul> </li> </ul>		

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CRITERIA	INDICATOR/EVIDENCE	COMPLIED	REMARKS
	<ul> <li>Sports and recreational</li> </ul>	The second s	
	services		
	<ul> <li>Residential/house care</li> </ul>		
	service (for residential		
	DATRC)		
	<ul> <li>Structured Program of Activities</li> </ul>		
	<ul> <li>Support Services (Optional)</li> </ul>		
	<ul> <li>o Volunteer service</li> </ul>		
	<ul> <li>Job placement service</li> </ul>		
	• Educational		
B. Case File	Opportunities		
	uniquely identified all patients, and cre	ates a specific patien	t records for each patient
that is readily accessible to a	authorized personnel		
10. The Center should maintain			
	Each case file should contain the		
management of patient case	following:		
file during his/her 6-month/	<ul> <li>Intake interview</li> </ul>		
1-year period treatment and	<ul> <li>Physical examination (done by</li> </ul>		
rehabilitation.	physician)		
	<ul> <li>Laboratory results</li> </ul>		
	<ul> <li>Drug Dependency Examination</li> </ul>		
	<ul> <li>Psychological Test Evaluation</li> </ul>		
	Report		
	<ul> <li>Social Case Study Report</li> </ul>		
	Treatment Plan		
	<ul> <li>Progress Notes</li> </ul>		
	<ul> <li>Court Order/Notarized</li> </ul>		
	Admission Agreement		
	• Patient Rights with conforme of		
	the petitioner		
	Other reports like incident		
	reports, accidents, escapes (for		
	residential patients), injury, critical incidents/crisis		
	<ul> <li>Discharge plan</li> </ul>		
11. There should be a system of	· · · · · · · · · · · · · · · · · · ·		
	Proper documentation of patient's		
	aftercare plan and services provided to		
	the patient (Board Regulation No. 1,		
	Series of 2006) including:		
	<ul> <li>Attendance to self-help</li> </ul>		
	programs like NA/AA		
	meetings, alumni association		
	activities, etc.		
	<ul> <li>Attendance to scheduled regular</li> </ul>		
	reporting of patient to the		
	facility for follow-up activities.		
	Progress report		
	Pre-discharge conference report		
	to determine if the patient can		
	already be issued a Certificate		
	already be issued a Certificate of Completion for the aftercare		

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CRITERIA	INDICATOR	RESIDENTIAL	NON- RESIDENTIAL	RESIDENTIAL WITH OUTPATIENT	REMARKS
VII. PHYSICAL PLANT					
12. Entrances and exits are clearly and prominently marked.	Observe         Presence of entrances and exits         that are readily accessible.         (Reference: R.A.6541 Building         Code of the Philippines)         •         With entrance and exit         signs.         •         Entrance & exits are         accessible and free         from obstruction.				
13. Directional signs are prominently posted to help locate service areas within the organization.	Observe         Presence of directional signage.       o         Signage is easily seen along corners and corridors.       o         Signage for each specific area.       o				
<ul> <li>14. Anti-smoking – in compliance with R.A. 9211</li> <li>E.O. No. 26, S. 2017, "Providing for the Establishment of Smoke-Free Environments in Public and Enclosed Places"</li> </ul>	<ul> <li>Document Review         <ul> <li>Presence of policies and procedures on anti- smoking.</li> </ul> </li> <li>Observe         <ul> <li>"No Smoking" signage posted in conspicuous spaces.</li> </ul> </li> </ul>				
15. Emergency Clinic must be well- secured.	• Visibly accessible to those who are on-duty.				
16. The Medical Records Room/Area shall be secured. It may house the information management system as prescribed by the DDB & DOH.	<ul> <li>Document Review         <ul> <li>Only authorized personnel are allowed to access the administrative and patient files.</li> </ul> </li> <li>Observe         <ul> <li>Provision of lock or safety features.</li> </ul> </li> </ul>				
17. Organized and Clean Living Quarters	<ul> <li>Observe</li> <li>Well-ventilated and adequately lighted.</li> <li>Bed, with mattress, and cabinet per patient.</li> <li>Bug- and odor-free</li> </ul>				

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CRITERIA	INDICATOR	RESIDENTIAL	NON- RESIDENTIAL	RESIDENTIAL WITH OUTPATIENT	REMARKS
18. Bathroom and toilet are designed considering the physical privacy of patients.	<ul> <li>Observe         <ul> <li>At least one bathroom, one water closet and one lavatory in good working condition for every eight (8) patients complete with partitions.</li> <li>The bathrooms and toilets shall not be provided with locks except those for the exclusive use of administrative staff.</li> </ul> </li> </ul>				
19. Toilet with handrail	• Presence of handrail.				
20. Clean and organized kitchen	<ul> <li>Observe         <ul> <li>Presence of clean kitchen equipped with adequate basic cooking utensils and food storage.</li> <li>Provision of locks for all sharp objects.</li> </ul> </li> </ul>				
21. Clean and well-lit dining area	• Shall be provided with sufficient number of chairs and tables				
22. Adequate space for laundry area	• Provision of clothes line and individual laundry hamper.				
23. The center is adequately secured to ensure safety and security from outside intrusion, prevent escape of patients and ensure drug-free environment.	<ul> <li>Observe</li> <li>With Perimeter fence</li> <li>Presence of security personnel</li> <li>Work schedule of security personnel</li> <li>Logbook of visitors and visitor's pass</li> <li>Provision of CCTV (optional)</li> </ul>				

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CRITERIA	INDICATOR	RESIDENTIAL	NON- RESIDENTIAL	RESIDENTIAL WITH OUTPATIENT	REMARKS
24. The Center shall have an adequate water supply. Safe and potable water shall also be available at all times.	<ul> <li>Observe</li> <li>Adequate in volume and pressure.</li> <li>Passed Result of bacteriological water analysis done in a DOH-accredited laboratory for drinking water analysis.</li> <li>Sampling point: Kitchen and Source of</li> </ul>				
25. There shall be policies on Housekeeping and Maintenance	Drinking Water Document Review • Schedule of housekeeping activities. • Schedule of facility maintenance				
26. There shall be policies on Proper Waste Disposal	<ul> <li>Document Review</li> <li>Segregation of waste</li> <li>Memorandum of Agreement with waste collector</li> <li>Observe</li> </ul>				
27. There must be means of communication.	<ul> <li>Segregation of waste</li> <li>Observe         <ul> <li>Functional means of communication.</li> <li>Internet access is preferably within the center.</li> </ul> </li> </ul>				

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DOCUMENTS	COMPLIED	REMARKS
1. DOH - Approved PTC		
2. DOH Approved Floor Plan		
3. Checklist for Review of Floor Plans (accomplished)		

**OBSERVATIONS/FINDINGS (may use separate additional sheets if needed):** 

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VII. EQUIPMENT AND INSTRUMENTS (Functional)	NUMBER	RESIDENTIAL	NON- RESIDENTIAL	RESIDENTIAL WITH OUTPATIENT	REMARKS
Audio-visual system					
Beds (single or double-decked)					
Clinical weighing scale					
Computer					
Examining light					
Examining table					
First aid kit					
Fire extinguisher					
Psychological testing materials (original and not outdated)					
Sphygmomanometer (non-mercurial)					
Stethoscope					
Telephone or any form of communication					
Thermometer (non-mercurial)					
Patient transport vehicle					

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## PART II. ADMINISTRATIVE SERVICE, PATIENT CARE SERVICE AND PHYSICAL PLANT SAFETY MONITORING

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	CRITERIA	INDICATOR/EVIDENCE	COMPLIED	REMARKS
A. I	MINISTRATIVE SERVICE MANAGEMENT RESPONSIB Standard: The organization sha document and dissen			
	The Staff are properly oriented on the Center's core values, vision, mission and objectives.	ll have maintained an adequate		ed, trained and competent staff
		effective delivery of quality serv Ild maintain a program ensurin		aina
2.	Newly hired employee and outsourced service providers received orientation on their duties and responsibilities, and the essential component of the services being provided by the Center.	<ul> <li>Proof of orientation with conforme of the staff and outsourced service providers.</li> </ul>		8
3.		<ul> <li>Proof of implementation of the annual training plan, e.g., training certificates, documented reports.</li> </ul>		
4.	Performance of each personnel is monitored and evaluated periodically.	<ul> <li>Document Review         <ul> <li>Accomplished Individual performance evaluation report.</li> </ul> </li> <li>Interview         <ul> <li>Interview the HR and staff</li> </ul> </li> </ul>		
5.	Occupational Health programs for employees are being implemented (Zumba, sports activity, counselling, etc.)	Document Review     Documented activities.		
6.	Staff are well-informed/ oriented on the policy and activities involving Staff Protection.	<ul> <li>Document Review</li> <li>Documented activities involving employee awareness on Staff Protection Policy.</li> </ul>		
7.	Grievance Committee is functional.	<ul> <li>Document Review</li> <li>Proof of functionality of the Committee, e.g., Minutes of Meeting, Appropriate Decisions on Cases.</li> <li>Interview</li> <li>Interview personnel in- charge of committee</li> </ul>		

CRITERIA	INDICATOR/EVIDENCE	COMPLIED	REMARKS
C. RECORDS MANAGEMENT Standard: Medical records must b of records must be main		careful and systemat	ic management. Confidentialit
8. Records are stored, retained and disposed of in accordance with the guidelines set by National Archives of the Philippines (NAP).	<ul> <li>Proofs of records disposed and list of records retained on file or in the system.</li> </ul>		
<ol> <li>Records are arranged systematically.</li> </ol>	<ul> <li>Document Review</li> <li>Patient records are filed as per SOP.</li> </ul>		
<ol> <li>Regular and timely uploading of patient's profile in Treatment and Rehabilitation Admission Information System (TRAIS).</li> </ol>	<ul> <li>Document Review</li> <li>Uploaded patient's profile should be counter checked with logbook or intake forms.</li> </ul>		
11. The center is compliant with R.A. 10173: Data Privacy Act	Document Review     Signed Non-disclosure     agreement		
D. QUALITY IMPROVEMENT A Standard: The center must mai satisfaction and trea the quality of treatn	CTIVITIES intain a routine outcome monito tment effectiveness from petitio		
12. There should be a Quality Management Program.	<ul> <li>Document Review</li> <li>Minutes of meetings conducted by the Center with staff and family of patients.</li> <li>Reports of adverse events and corrective and preventive actions.</li> <li>Analysis of patient satisfaction survey, feedback from family or guardian, and corrective actions taken.</li> </ul>		
	<ul> <li>Discuss with staff in- charge the result and analysis of the QMP</li> </ul>		
<ol> <li>The Center established an Annual Program Evaluation (APE).</li> </ol>	<ul> <li>Document Review The APE shall include, but not limited to, the following Statistical analysis: <ul> <li>Total No. of Admission against total No. of same patients who finish the primary reabbilitation </li> <li>Total No. of same patients who are undergoing the aftercare program in the Center </li> <li>Total No. of patients referred for aftercare and follow-up to</li></ul></li></ul>		

CRITERIA	INDICATOR/EVIDENCE	COMPLIED	REMARKS
	<ul> <li>Total No. of same patient who finished the aftercare program</li> <li>Total No. of same patient who are actively involved in self-help programs.</li> <li>System of monitoring of the current status of the graduates, e.g., social media. Proof of monitoring.</li> <li>Interview</li> <li>Discuss with the staff in-charge the result of APE</li> </ul>		
II. PATIENT CARE SERVICE			
Standard: The Treatment and Reh and religious needs.	abilitation plan and services ad	dresses patient's re	elevant clinical, social, emotional
14. Patient's treatment and rehabilitation plan is in accordance to the prescribed clinical guidelines and services, and to the recommended therapeutic activities.	<ul> <li>Document Review</li> <li>Complete patient information in reference to the requirements of TRAIS.</li> <li>Reports of the Assessment procedures done including DDE, medical evaluation, social case interview and Psychological Testing.</li> <li>Accomplished treatment plan and/or progress notes.</li> <li>Patient's daily journal</li> <li>Proof of implementation on the activities being conducted for Relapse Prevention.</li> <li>Interview</li> <li>Discuss with the staff in-charge at least 3 sample case</li> </ul>		
15. Patient rights are thoroughly explained to the patient and petitioner/guardian	<ul> <li>Forms are duly signed by patient and petitioner/ guardian signifying their full understanding and adherence to the stipulated conditions.</li> <li>Interview         <ul> <li>Talk with at least 5 patients or their relatives, if possible</li> </ul> </li> </ul>		
<ol> <li>Aftercare and Follow-up are being carried out by the Center.</li> </ol>	<ul> <li>Reports related to patient's attendance to the center's aftercare and follow-up program.</li> </ul>		

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CRITERIA	INDICATOR/EVIDENCE	COMPLIED	REMARKS
	Interview • Discuss the program with the staff in-charge		
II. PHYSICAL PLANT SAFETY Standard: The Center shall have p health services to patien	hysical facilities with adequate a ts as well as members of the pul		ently and effectively provide
17. The center is clean, well- lighted and ventilated.	Observe • Observe the entire facility		
<ol> <li>Compliance to A.O. 2004-0168</li> <li>"National Policy on Health Emergencies and Disasters"</li> </ol>	<ul> <li>Proof of implementation of Emergency Management Plan (e.g. fire drill, earthquake drill, etc.)</li> </ul>		
<ol> <li>Compliance to the revised DOH Manual on Health Care Waste Management</li> </ol>	<ul> <li>Document Review</li> <li>Proof of implementation of waste segregation.</li> <li>Proof of proper waste disposal.</li> </ul>		
20. Building maintenance and safety program is in place ensuring facility is in good condition.	<ul> <li>Document Review</li> <li>Proof of implementation (checking of records)</li> <li>Building preventive and maintenance schedule and records.</li> <li>Observe</li> <li>Observe the physical condition of the facility</li> </ul>		
21. Equipment are regularly maintained.	<ul> <li>Document Review</li> <li>Proof of implementation</li> <li>Records of preventive and corrective maintenance.</li> </ul>		
22. Potable drinking water	<ul> <li>Quarterly result (or as necessary) of bacteriological water analysis done in DOH-accredited laboratory for drinking water.</li> <li>Sampling point: Kitchen and Source of Drinking Water</li> </ul>		
23. The center is adequately secured to ensure safety and security from outside intrusion, prevent escapes of patients and to ensure drug-free environment.	<ul> <li>Observe         <ul> <li>Visitors are properly screened and controlled.</li> <li>A system of searching for dangerous drugs and items are clearly documented and implemented.</li> <li>Head count before breakfast and before "lights off".</li> </ul> </li> </ul>		

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# Republic of the Philippines Department of Health HEALTH FACILITIES AND SERVICES REGULATORY BUREAU

Name of Date of I	Health Facility:		
RECON	MMENDATIONS: icensing Process		se Treatment and Rehabilitation Center
	Validity from	to	)
[]		n compliance to the recommendation days from the date of inspection	ons given and submission of the following within
[]	Non-issuance. Specify	/ reason/s:	
Inspecte	ed by:		
	Printed name	Signature	Position/Designation
Receive	d by:		
	:		
Position/I	Designation:		
Date:			

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### **Republic of the Philippines Department of Health** HEALTH FACILITIES AND SERVICES REGULATORY BUREAU

Name of Health Facility: Date of Monitoring:

#### **RECOMMENDATIONS:**

	nitoring Process (Pa								
[]	Issuance of Notice	Issuance of Notice of Violation							
[]	Non-issuance of N	otice of Violation							
[]	Others, Specify:								
Monitore	ed by:								
	inted name	Signature	Position/Designation						
Received	by:								

Date:

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