13 June 2018

DEPARTMENT CIRCULAR No. 2018 - *Q 22 2*

FOR:

UNDERSECRETARIES, ASSISTANT SECRETARIES, DOH-CENTRAL OFFICE BUREAUS/ SERVICES AND REGIONAL OFFICE DIRECTORS, DOH-RETAINED HOSPITAL/ SANITARIA AND REHABILITATION CENTER CHIEFS AND OTHER CONCERNED UNITS

SUBJECT:

Guidelines on the Grant of the Performance-Based Bonus for FY 2018 under Executive Order No. 80 s. 2012 and Executive Order No.

201 s. 2016

The AO 25 Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting System has issued "Guidelines on the Grant of the Performance-Based Bonus for FY 2018 under Executive Order No. 80 s. 2012 and Executive Order No. 201 s. 2016" to strengthen public accountability, transparency and streamline government operations for the efficient delivery of services to the Filipino people.

Attached is the guidelines for your reference. The issuance provides the qualifying criteria and requirements for the grant of Performance-Based Bonus for FY 2018. This memorandum is issued for the information and guidance of all units in the DOH Central Office, Regional Offices, DOH Hospitals, and Treatment and Rehabilitation Centers for PBB implementation.

Internal guidelines shall be posted once finalized.

By Authority of Secretary of Health:

MARIØ C. XILLAVERDE, MD, MPH, MPM, CESO I

/ Undersecretary of Health Health Sector Reform Cluster









INTER-AGENCY TASK FORCE ON THE HARMONIZATION OF NATIONAL GOVERNMENT PERFORMANCE MONITORING, INFORMATION AND REPORTING SYSTEMS (Administrative Order No. 25 s. 2011)

MEMORANDUM CIRCULAR NO. 2018 - 1

May 28, 2018

TO

All Heads of Departments, Bureaus, Offices and Other Agencies of the National Government, including Constitutional Commissions, Congress, The Judiciary, Office of the Ombudsman, State Universities and Colleges, Government-Owned or-Controlled Corporations, Local Water Districts, and Local Government Units

SUBJECT:

Guidelines on the Grant of the Performance-Based Bonus for Fiscal Year 2018 under Executive Order No. 80 s. 2012 and Executive Order No. 201 s. 2016

1.0 BACKGROUND AND RATIONALE

- 1.1 In his 2017 State of the Nation Address, President Rodrigo Duterte called for a government equipped with political will and braced by a concerned citizenry to be able to overcome the problems facing the country through collective purpose and collaborative actions. He emphasized the need for heightened transparency and deeper accountability to the Filipino people to fight corruption and cleanse the bureaucracy.
- Hence, among his priorities is to ensure citizen-centric public service to bring the government closer to people with the citizenry empowered to evaluate and give feedback on public services and the bureaucracy, especially on frontline transactions. He reiterated his directive to all government offices to quickly respond and yield meaningful results in streamlining processes, working more efficiently, and providing high quality and genuine public service that Filipinos deserve without delay and bureaucratic red tape. He underscored the responsibility of each public servant to act with commitment and urgency in protecting and serving the values, welfare and well-being of every Filipino.
- Moreover, in his Veto Message in the Fiscal Year (FY) 2018 National Budget, President Duterte declared confidence in strengthening the country's foundation for a matatag, maginhawa, at panatag na buhay that Filipinos aspire for. The FY 2018 National Budget represents the sound priorities and programs aimed at fostering the golden age of infrastructure, secure peace and order, and accelerate human capital development for sustained and inclusive growth. To this goal, he called for efficient, responsible and disciplined utilization of the National Budget.
- 1.4 To tighten the advocacy for intensified public accountability, heightened transparency, stronger fiscal discipline, and more efficient government processes, the government is leveraging the priorities of its Results-Based Performance Management System (RBPMS) and its people-centered Performance-Based Incentive System (PBIS) through requirements and conditions aiming to fight corruption, achieve higher citizen satisfaction and implement a firmer validation process to recognize outstanding performance in government service.

2.0 PURPOSE

This Memorandum Circular is issued to prescribe the criteria and conditions for the grant of Performance-Based Bonus (PBB) for FY 2018 performance to be given in FY 2019.

3.0 COVERAGE

- 3.1 This Circular covers all Departments, Bureaus, Offices and Other Agencies of the National Government, including Constitutional Commissions, Congress, The Judiciary, Office of the Ombudsman, State Universities and Colleges (SUCs), Government-Owned or-Controlled Corporations (GOCCs), Local Water Districts (LWDs) and Local Government Units (LGUs).
- 3.2 The implementation of this circular shall be done in close coordination with the following:
 - Department of Budget and Management (DBM) for the Departments and attached agencies;
 - Office of the President-Office of the Executive Secretary (OP-OES), Office of the Cabinet Secretary (OP-OCS), and DBM for the Other Executive Offices (OEOs), including the OP-attached agencies and GOCCs covered by DBM;
 - c. Commission on Higher Education (CHED) for the SUCs;
 - d. Governance Commission for GOCCs (GCG) for GOCCs covered by Republic Act No. 10149;
 - e. Local Water Utilities Administration (LWUA) for LWDs;
 - f. Department of the Interior and Local Government (DILG) for LGUs; and
 - Department of Education (DepEd) for regional and division offices, and secondary and primary schools.
- 3.3 All officials and employees of eligible departments/agencies holding regular plantilla positions; contractual and casual personnel having an employer-employee relationship with the said agencies, and whose compensation are charged to the Personnel Services budget; as well as those occupying positions in the DBM-approved contractual staffing pattern of the agencies concerned are covered by this Circular.

4.0 ELIGIBILITY CRITERIA

Each agency must satisfy the following conditions to be eligible for the grant of PBB. See Annex 1: Master List of Departments/Agencies and Prescribed Delivery Units in Departments/Agencies:

- 4.1 Good Governance Conditions: Satisfy 100% of the Good Governance Conditions (GGCs) for FY 2018 set by the AO 25 Inter-Agency Task Force (IATF) as provided in Section 5.0;
- 4.2 **Performance Targets of Agencies:** Achieve each one of the Physical Targets, Support to Operations (STO) and General Administration and Support Services (GASS) requirements for FY 2018.

To align government's performance with the priorities of the Duterte Administration toward the efficient delivery of citizen-centric public services, the AO 25 IATF is requiring National Government Agencies (NGAs), and GOCCs covered by DBM to streamline government processes, achieve higher citizen/client satisfaction, and sustain fiscal discipline as detailed in Section 6.0.

Notwithstanding the above, the physical targets of SUCs, GOCCs covered by RA 10149, LWDs and LGUs shall pertain to the following:

- For SUCs, achieve each one of the Congress-approved performance targets under the FY 2018 General Appropriations Act, and the FY 2018 STO and GASS requirements;
- For GOCCs covered by RA No. 10149, achieve the targets reflected in their approved FY 2018 Performance Scorecard and eligibility requirements specified in a separate guideline to be issued by GCG;

- For LWDs, achieve each one of the physical targets, STO and GASS indicators as identified by LWUA in a Joint Memorandum Circular to be issued by LWUA and DBM; and
- d. For LGUs, performance targets shall be based on the Guidelines on the Grant of PBB for LGUs to be issued by the AO 25 IATF and DILG.
- Performance Rating of Employees and CES positions. Use the CSC-approved Strategic Performance Management System (SPMS) in rating the performance of the First and Second Level officials and employees of departments/agencies in NGAs, GOCCs and LGUs, including officials holding managerial and Director positions but are not Presidential appointees. The rating of the performance of Career Executive Service (CES) officers and incumbents to CES positions shall be based on the requirement to be issued by the Career Executive Service Board (CESB).

5.0 FY 2018 GOOD GOVERNANCE CONDITIONS (GGCs)

- 5.1 The AO 25 IATF sets the following GGCs based on performance drivers of the RBPMS and the priorities of the Duterte Administration for 1) heightened transparency, 2) stronger public accountability, and 3) more inclusive and people-centered public service:
 - a. Maintain/Update the agency Transparency Seal (TS) pursuant to Section 99 of the General Provisions of the FY 2018 General Appropriations Act (GAA). The TS page should be accessible by clicking the TS logo on the home page. See Annex 2: Guideline on Transparency Seal for full details of requirements, which shall include the following:
 - 1) Agency's mandate and functions; names of its officials with their position and designation, and contact information;
 - 2) Annual Financial Reports;
 - DBM Approved Budget and Corresponding Targets for FY 2018
 - Major Projects, and Programs, Beneficiaries, and Status of Implementation for FY 2018;
 - 5) FY 2018 Annual Procurement Plan (FY 2018 APP Non-CSE), Indicative FY 2019 APP Non-CSE, and FY 2019 APP for Common-Supplies and Equipment (FY 2019 APP CSE). See also Section 6.4.;
 - 6) Quality Management System (QMS) Certification to ISO 9001:2015 issued by any of the certification bodies (CBs) accredited by the International Accreditation Forum (IAF) members or similar standards relating to Total Quality Management (TQM), e.g. Philippine Quality Award, ISO/IEC 17025, ISO 17020, and Omentum Accreditation Canada, of at least one (1) core process or frontline service. See also Section 6.3:
 - 7) System of Agency Ranking Delivery Units for FY 2018 PBB. See Section 8.6;
 - 8) The Agency Review and Compliance Procedure of Statements and Financial Disclosures (See Section 6.5.a); and
 - The Final People's Freedom to Information (FOI) Manual signed by head of agency; Agency Information Inventory; 2017 and 2018 FOI Summary Report, and 2017 and 2018 FOI Registry (See Section 6.5.b)
 - b. Post/Update the PhilGEPS posting of all Invitations to Bids and awarded contracts pursuant to the Government Procurement Reform Act (RA No. 9184) for transactions from November 16, 2017 to January 31, 2018, including the Early Procurement of FY 2019 Non-CSE items. Agencies should track their status through PhilGEPS microsite: http://data.philgeps.gov.ph/directory/pbb.aspx. See Annex 6: Guideline on PhilGEPS Posting.
 - c. Maintain/Update the Citizen's or Service Charter or its equivalent, reflecting the agency's enhanced service standards for all its frontline services to citizens, businesses, and government agencies, consistent with the objectives of the Anti-Red Tape Act of 2007 (RA No. 9485), and the President's directive to reduce

processing time of all public transactions with government, and ensure accessible and convenient delivery of services to the public, as reiterated in CSC Memorandum Circular No. 14, s. 2016.

The Certificate of Compliance (CoC) submitted pursuant to CSC MC No. 14, s. 2017 shall be the basis for the validation for FY 2018. For agencies which have not submitted the CoC, the same shall be complied with pursuant to the guidelines set forth in CSC MC No. 14, 2017 and shall be submitted on or before August 1, 2018 to the CSC's Office for Strategy Management through the AO 25 Secretariat. The CSC validation shall be complemented with reports on feedback and complaints from citizens gathered by the OP, PMS, CSC and PCOO from the 8888 Hotline and the FOI portals. The CSC shall issue guidelines in the validation of the Citizen's Charter requirements for FY 2018.

5.2 Non-compliance with any of the GGCs will render the entire department/agency ineligible for the PBB. Assessment of agency compliance with GGC requirements shall be conducted starting October 1, 2018.

6.0 FY 2018 PERFORMANCE TARGETS

With respect to the Physical Targets, the AO 25 IATF sets the following requirements to strengthen the performance of departments and agencies in efficiently providing public services.

- Streamlining and Process Improvement of the Agency's Critical Services covering Government-to-Citizens (G2C), Government-to-Businesses (G2B), and Government-to-Government (G2G) transactions as cited in the agency's Citizen's/Service Charter. To promote the periodic measurement of agency performance in delivering said services, agencies shall determine and report the following using the Modified Form A-Department/Agency Performance Report (See Annex 3A):
 - Number of Steps. For each critical service, departments/agencies shall report the number of steps necessary to complete the service/process.
 - b. Transaction Costs. These are the costs incurred by the transacting citizens/clients in securing services from government. For purposes of FY 2018 PBB, these costs are categorized as follows:
 - 1) Primary Transaction Costs/Fees. These are the fees incurred by the transacting citizens/clients paid to government agencies in availing the critical services. These are the fees declared in the agency's Citizen's/Service Charter. Examples are application fees, registration fees, etc.
 - 2) Other Transaction Costs. These are the other fees that transacting citizen/client has to pay in obtaining supporting information from another agency to secure needed primary information. Examples of these costs are those for getting birth certificates to secure passports, barangay clearance to secure business permit, and required photos, printing costs, photocopying costs, etc.
 - in complying with a regulation, other than administrative costs (OECD, 2014, p.13). These costs can include implementation costs, direct labor costs, overhead costs, equipment costs, material costs, and external service costs. Examples are the purchase of early warning devices for vehicle owners, installation of accelerograph for building with 10 floors and up, maintenance of waste disposal system for establishments, etc.
 - Number of Signatures. Departments/Agencies shall declare the number of signatures required to complete each service/process, including the initials required.

- e. Number of Documents. For each critical service, departments/agencies shall indicate the total number of documents necessary to complete the transaction cycle. The number of documents shall refer to the documents required from the transacting citizens/clients, and the documents that are used by departments/agencies in their internal processing until the completion/delivery of the critical service to the transacting citizens/clients.
- f. Turnaround Time. For each critical service, departments/agencies shall estimate the turnaround time to complete the service/process. Turnaround time is the sum of the waiting and processing time. It starts from the moment the transacting citizen/client enters the queue or fills out a form, and the waiting time incurred until the service has been completed/delivered.

The information above shall serve as the baseline data for each service/process. Departments/agencies should aim to achieve the following improvements for each of their critical services/processes:

- a. Reduction in the number of signatures to not more than three (3);
- b. Simplification of application forms or documentary requirements; and
- c. 50% reduction in the turnaround time and completion of the transaction within 15 days.

Departments/agencies shall declare the bureaus/offices/delivery units responsible for the delivery and completion of each critical service. Every bureau/office/delivery unit should be declared in at least one (1) of the critical services, or other key processes performed by the department/agency. The details of the performance of bureaus/offices/delivery units shall be reported using the Modified Form A1 (See Annex 3B). The declaration of responsible bureaus/offices/delivery units for each critical service or other key processes shall provide performance data as basis in the ranking of each delivery unit. See also Section 6.7 and 8.1.

In the event the department/agency is unable to achieve the targets they set in this section, they shall provide justifications/explanations using the "Remarks" column. The acceptance of explanation shall be subject to the review and recommendation of the validating agency.

6.2 Citizen/Client Satisfaction. In order to determine the effectiveness of the streamlining and process improvements initiated by agencies, the satisfaction level of the citizens/clients will be measured and reported. Thus, agencies should embed feedback mechanisms and citizen/client satisfaction measurement in their process improvement efforts. Agencies shall report the results of the Citizen/Client Satisfaction Survey for each service.

The description of the methodology of the survey, and the agency improvement action plan for FY 2019 shall be submitted using Citizen/Client Satisfaction Report (See Annex 4).

GOCCs covered by RA No. 10149 will report the results of client/customer satisfaction survey based on the standard methodology and corresponding questionnaire prescribed by the GCG.

The DAP will be conducting training fora to assist the agencies in these streamlining and process improvement efforts. The AO 25 Secretariat can be contacted for the schedule of these trainings.

6.3 STO Target. Initial certification/Recertification of the QMS for at least one (1) core process or frontline service as mandated under its existing pertinent laws.

For the ISO 9001:2015 QMS certification, it must be issued by any of the certification bodies (CBs) accredited by the International Accreditation Forum (IAF) members. Preferably, the CB is accredited by the Philippine Accreditation Bureau under the Department of Trade and Industry, which is the Philippine Accreditation Body of the IAF. ISO 9001:2015 QMS equivalent certifications/attestations granted by similar internationally recognized bodies promoting Total Quality Management (TQM) shall be considered, e.g. Philippine Quality Award, ISO/IEC 17025, ISO 17020, and Omentum Accreditation Canada.

The certification must be valid until December 31, 2018 or a later date, and must be posted in the agency TS page not later than December 31, 2018. A certified-true copy of the Agency's QMS Certificate/s shall be submitted to the Government Quality Management Committee (GQMC), through the DBM Secretariat — Systems and Productivity Improvement Bureau, immediately after obtaining a QMS Certificate or Recertification not later than December 31, 2018, for verification purposes.

For frontline agencies, it is expected that the core process pertains to an agency process most demanded by citizens and business and targeted for improvement under Sections 6.1 and 6.2 above.

- 6.4 GASS Targets. The common GASS targets shall include the following:
 - a. Budget Utilization Rate (BUR), which shall consist of:
 - Obligations BUR computed as obligation rates for Maintenance and Other Operating Expenses (MOOE) and Capital Outlays (CO) of all programs, activities, and projects funded in FY 2018 from all appropriation sources, including those released under the General Appropriations Act as the allotment order policy, net of savings from procurement, and implementation of cost-cutting measures; and
 - 2) Disbursements BUR which is measured by the ratio of total disbursements (cash and non-cash, excluding Personnel Services) to total obligations for MOOE and CO in FY 2018, net of goods and services obligated by December 31, 2018 but accounts payable and not yet due and demandable on the said date.
 - 3) BUR for GOCCs is computed as follows:

Obligations BUR = Total Obligations / DBM Approved Corporate Operating Budget (both net of Personnel Services)
Disbursement BUR = Total Actual Disbursement / Total Actual obligations (both net of Personnel Services)

- 4) BUR for SUCs is computed as follows:
 - Obligations and Disbursements BUR will be the same as those for department/agencies.
 - ii. Because all income of the SUCs (e.g. trust funds, internally generated income, and revolving funds) should benefit and improve the SUCs operations, its Obligations and Disbursements utilization rates will also be reported following the reporting format in Annex 5: FY 2018 GAA Accomplishments and BUR Form for SUCs.
- b. Sustained Compliance with Audit Findings. Fully implement 30% of the prior years' audit recommendations as shown in the Report on Status of Implementation of Prior Years' Recommendations. These recommendations will exclude the Property, Plant and Equipment (PPE)-related items of the Annual Audit Report (AAR): Audit findings closed in FY 2017 should also not recur. The objective is to improve the agency's internal control processes, enhance operational effectiveness, and eliminate, resolve and remedy most, if not all, of the agency audit findings, by the end of 2020.
- c. Compliance with Quarterly Submission of Budget and Financial Accountability Reports (BFARs) Online Using the DBM's Unified Reporting System (URS) 15 days after end of each quarter, as provided in Section 95 of the FY 2018 GAA.
- d. Submission of Annual Procurement Plan (APP-non CSE) approved by the Head of Procuring Entity (HOPE) to the Government Procurement Policy Board (GPPB) in the format prescribed under GPPB Circular No. 07-2015 by posting it in the agency TS.

- 1) FY 2018 APP-non CSE should have been submitted to the GPPB-TSO on January 31, 2018 per Section 7.3.5 of the 2016 Revised Implementing Rules and Regulations of RA No. 9184. The same should be posted on the agency TS page on not later than one month after the issuance of this Circular.
- To support Early Procurement, the Indicative FY 2019 APP-non CSE consistent with the FY 2019 National Expenditure Program (NEP) should be posted on the agency TS page not later than August 31, 2018.

The APP non-CSE submissions must indicate: "APP for CY <Year> of <Complete Name of Head Office / Agency><Regions_to_, if applicable> for PBB" in the subject line. The list of agencies complying with the APP submission requirement shall be posted in the GPPB website (www.gppb.gov.ph).

- e. Submission of FY 2019 Annual Procurement Plan-Common-Use Supplies and Equipment (FY 2019 APP-CSE) to the DBM-Procurement Service on or before August 31, 2018 in the prescribed format by DBM-PS. The same should be posted in the agency TS page not later than August 31, 2018.
- f. Undertaking of Early Procurement for at least 50% of the value of goods and services based on the department's/agency's budget submitted to the Congress consistent with the NEP. In transitioning towards annual cash-based budgeting, departments/agencies should subject at least 50% of the volume of their goods and services requirements for the FY 2019 operations to Early Procurement, short of award, from September to December 2018. Departments/Agencies should update their PhilGEPS postings for Early Procurement by posting the Approved Contract and Notice to Proceed in PhilGEPS on or before January 31, 2019. DBM shall soon be issuing a Budget Circular on this.
- g. Submission of results of FY 2017 Agency Procurement Compliance and Performance Indicators (APCPI) System, per GPPB Resolution No. 10-2012, complete with the following forms: (1) APCPI Self-Assessment Form; (2) APCPI Consolidated Procurement Monitoring Report; (3) APCPI Procurement Capacity Development Action Plan; and the Questionnaire on or before August 31, 2018. The APCPI Tool may be downloaded from the GPPB website using this link: http://www.gppb.gov.ph/apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/apcpi/apcpi.html. Submit either in electronic (Excel) format through apcpi/
- 6.5 Other cross-cutting requirements. The AO 25 IATF sets the following cross-cutting requirements:
 - a. Establishment and Conduct of Agency Review and Compliance Procedure of SALN pursuant to Section 10 of the Code of Conduct and Ethical Standards for Public Officials and Employees (RA No. 6713), and CSC Resolutions Nos. 1300455 and 1500088, Each department/agency shall have a SALN Review and Compliance Committee to implement the provisions on reviewing and complying with SALN requirements to determine whether said statements have been submitted on time, are complete, and are in proper form.

Agency heads should ensure that officials and employees covered by RA No. 6713 submitted their 2018 SALN to the respective SALN repository agencies, as prescribed in the rules provided under CSC Memorandum Circular No. 3 s. 2015. The Agency Review and Compliance Procedure of SALN used by the department's/agency's SALN Review and Compliance Committee should be cascaded to all employees. The scanned copy of the same shall be uploaded in the agency TS page not later than October 1, 2018. See also Section 7.11, 7.14 and 11.3 on SALN requirement.

b. Comply with the Freedom of Information (FOI) Program pursuant to Executive Order No. 2, s. 2016, based on the enhanced requirements of the Presidential Communications Operations Office (PCOO). Agencies should comply to the following FOI requirements within the set deadline:

- 1) The People's FOI Manual duly signed by the Head of the Agency and uploaded in the agency TS page on or before September 30, 2018;
- The Agency Information Inventory uploaded in the agency TS page on or before September 30, 2018;
- The 2017 and 2018 FOI Summary Report uploaded in the agency TS page on or before January 31, 2019;
- The 2017 and 2018 FOI Registry uploaded in the agency TS page on or before January 31, 2019; and,
- 5) A screenshot of the agency website's home page containing a visible and functional FOI logo linked to the electronic FOI portal (www.foi.gov.ph) submitted through email: foipco@gmail.com on or before September 30, 2018.

Agencies should submit the accomplished FOI Reports strictly in Excel format (.xls) based on templates provided in this link: www.bit.ly/2018FOIReports. Submissions not compliant to the file format and templates will not be considered. All agencies including those already onboard the eFOI portal, are required to send the soft copy submissions to foipco@gmail.com. Policy issuances and memoranda can be accessed in this link: www.foi.gov.ph/resources.

- In case a department/agency is not able to meet any of the above performance targets, the Department Secretary/Head of Agency should submit the justifications/explanations and supporting documents to warrant reconsideration. For validation purposes, justifiable reasons are factors that are considered outside the control of the agency. Acceptance of justifications/explanations shall be subject to the recommendation of validating agencies.
- 6.7 To reinforce fairness in the assessment of the performance of each delivery unit under operations with those under support services, departments/agencies should also declare critical services provided to internal units/employees performed by the latter delivery units. Doing so will strengthen the accountability of every delivery unit in streamlining and improving their processes and services to citizens/clients, and internal units/employees. Likewise, it will also provide performance data to support the equitable ranking of each delivery unit. Departments/Agencies shall also report applicable baseline information enumerated in Section 6.1 and 6.2.

7.0 ELIGIBILITY OF INDIVIDUALS

- 7.1 Department Secretaries, Heads of Other Executive Offices, Chairpersons and Commissioners of Constitutional Offices, Heads of Attached Agencies, Presidents of SUCs, and non-ex officio Heads of GOCCs covered by DBM are eligible only if their respective departments/agencies/institutions are eligible. If eligible, their maximum PBB rate for FY 2018 shall be equivalent to 65% of their monthly basic salary as of December 31, 2018. They should not be included in the Form 1-Report on Ranking of Delivery Units.
- 7.2 Non-ex officio Board Members of GOCCs covered by DBM may be eligible to a rate equivalent to 65% of the monthly basic salary of the highest corporate official of the GOCC concerned subject to the following conditions:
 - a. The GOCC has qualified for the grant of the FY 2018 PBB;
 - The Board Member has 90% attendance to duly called board meetings and committee meetings as certified by the Board Secretary;
 - c. The Board Member has nine (9) months aggregate service in the position; and
 - d. The GOCC has submitted the appropriate annual Board-approved Corporate Operating Budget (COB) to DBM in accordance with the Corporate Budget Circular No. 22 dated December 1, 2016.
- 7.3 Employees belonging to the First, Second and Third Levels should receive a rating of at least "Satisfactory" based on the agency's CSC-approved Strategic Performance Management System (SPMS) or the requirement prescribed by the CESB.

- Personnel on detail to another government agency for six (6) months or more shall be included in the ranking of employees in the recipient agency that rated his/her performance. Payment of the PBB shall come from the mother agency.
- Personnel who transferred from one government agency to another agency shall be rated and ranked by the agency where he/she served the longest. If equal months were served for each agency, he/she will be included in the recipient agency.
- Officials and employees who transferred from government agencies that are non-participating in the implementation of the PBB, shall be rated by the agency where he/she served the longest; the official/employee shall be eligible for the grant of PBB on a pro-rata basis corresponding to the actual length of service to the participating implementing agency, as stated in Section 7.8.
- 7.7 An official or employee who has rendered a minimum of nine (9) months of service during the fiscal year and with at least Satisfactory rating may be eligible to the full grant of the PBB.
- An official or employee who rendered less than nine (9) months but a minimum of three (3) months of service and with at least Satisfactory rating shall be eligible for the grant of PBB on a pro-rata basis corresponding to the actual length of service rendered, as follows:

LENGTH OF SERVICES	% OF PBB
8 months but less than 9 months	90%
7 months but less than 8 months	80%
6 months but less than 7 months	70%
5 months but less than 6 months	60%
4 months but less than 5 months	50%
3 months but less than 4 months	40%

The following are the valid reasons for an employee who may not meet the nine-month actual service requirement to be considered for PBB on a pro-rata basis:

- a. Being a newly hired employee;
- b. Retirement:
- c. Resignation:
- d. Rehabilitation Leave;
- e. Maternity Leave and/or Paternity Leave;
- f. Vacation or Sick Leave with or without pay;
- g. Scholarship/Study Leave;
- h. Sabbatical Leave
- 7.9 An employee who is on vacation or sick leave, with or without pay, for the entire year is not eligible to the grant of the PBB.
- 7.10 Personnel found guilty of administrative and/or criminal cases by final and executory judgment in FY 2018 shall not be entitled to the PBB. If the penalty meted out is only a reprimand, such penalty shall not cause the disqualification to the PBB.
- 7.11 Officials and employees who failed to submit the 2017 SALN as prescribed in the rules provided under CSC Memorandum Circular No. 3 s. 2015; or those who are responsible for the non-compliance with the establishment and conduct of the review and compliance procedure of SALN, shall not be entitled to the FY 2018 PBB.
- 7.12 Officials and employees who failed to liquidate all cash advances received in FY 2018 within the reglementary period, as prescribed in COA Circular 97-002 dated February 10, 1997 and reiterated in COA Circular 2009-002 dated May 18, 2009, shall not be entitled to the FY 2018 PBB.
- 7.13 Officials and employees who failed to submit their complete SPMS Forms shall not be entitled to the FY 2018 PBB.

- 7.14 Agency heads should ensure that officials and employees covered by RA No. 6713 submitted their 2017 SALN to the respective SALN repository agencies, liquidated their FY 2018 Cash Advances, or completed the SPMS Forms, as these will be the basis for the release of FY 2018 PBB to individuals.
- 7.15 Officials and employees responsible for the implementation of the prior years' audit recommendations, QMS certification, or posting and dissemination of the department/agency system of ranking performance of delivery units, shall not be entitled to the FY 2018 PBB if the Department/Agency fails to comply with any of these requirements.

8.0 RANKING OF DELIVERY UNITS

8.1 Departments/Agencies and their corresponding offices/delivery units that meet the criteria and conditions in Section 4.0 are eligible to the FY 2018 PBB. Bureaus, offices or delivery units eligible to the PBB shall be forced ranked according to the following categories:

RANKING	PERFORMANCE CATEGORY
Top 10%	Best Delivery Units
Next 25%	Better Delivery Units
Next 65%	Good Delivery Units

The declarations of responsible bureaus/offices/delivery units in the completion of each critical service or other key processes shall be the basis for equitable performance ranking of delivery units. The resulting ranking of bureaus/offices/delivery units shall be indicated in the *Annex 7: Form 1- Report on Ranking of Delivery Units*.

- When identifying and determining delivery units, departments/agencies must be guided by the Master List of Departments/Agencies and Prescribed Delivery Units per Department/Agency (See Annex 1).
 - a. A delivery unit is the primary subdivision of the department/agency performing substantive line functions, technical services or administrative support, as reflected in the Department's/Agency's organizational structure/functional chart.

The identification of a delivery unit will depend on the type of government entity, with due consideration to its mandate, organizational level, and scope of operations, as follows:

TYPE OF GOVERNMENT ENTITY	DELIVERY UNITS	
Department or Department-Level	 Offices Bureaus Services Regional Offices, if any 	
Agency	Intermediate Level Offices Bureaus Services Regional/Field Units, if any Division Level Divisions Field Units, if any	
State University or College	Offices Services Campuses Colleges	
GOCC	Offices Departments	

- b. For purposes of this Circular, agencies attached to a department or departmentlevel entity shall be treated as an agency separate from its parent department and shall have a separate ranking of delivery units.
- c. To facilitate the ranking of delivery units, agencies may group or cluster the delivery units based on similarities of tasks and responsibilities for purposes of evaluating and ranking group and individual performance, provided that the resulting ranking distribution shall be in accordance with Section 8.1.
- 8.3 Only the personnel belonging to eligible delivery units are qualified for the PBB. Refer also to exclusion of individuals as cited in Section 7. While individual ranking shall be the basis for merit increase, promotion, further training and/or disciplinary action, individual ranking shall no longer be included in the Form 1 (See Annex 7).
- 8.4 To recognize high performance of government employees in relation to the achievement of agency targets and requirements for the grant of the FY 2018 PBB, departments/agencies shall list the names of employees who belong in the Best Delivery Unit/s using the Form 1 (See Annex 7).
- The GCG, the LWUA, the DILG, and the DepEd shall issue pertinent Guidelines on the ranking of delivery units for GOCCs covered by GCG, LWDs, LGUs, and DepEd Delivery Units respectively.
- 8.6 To heighten transparency among delivery units and employees, departments/agencies shall cascade to their employees the agency guidelines/mechanics in ranking delivery units for the grant of the FY 2018 PBB. Departments/Agencies shall prepare the System of Agency Ranking Delivery Units for FY 2018 PBB using the Form for the Guidelines/Mechanics in Ranking Delivery Units (See Annex 8). The duly completed and signed agency guidelines in ranking delivery units shall be posted on the agency TS page on or before October 1, 2018.

9.0 RATES OF THE PBB

9.1 The rates of the PBB for each individual shall be based on the performance ranking of the individual's bureau or delivery unit with the rate of incentive as a multiple of one's monthly basic salary as of December 31, 2018, based on the table below:

PERFORMANCE CATEGORY	MULTIPLE OF BASIC SALARY
Best Delivery Unit	0.65
Better Delivery Unit	0.575
Good Delivery Unit	0.50

10.0 SUBMISSION OF REPORTS

- 10.1 Departments/Agencies should submit FY 2018 accomplishments using the Modified Form A-Department/Agency Performance Report, Modified Form A1-Details of Bureau/Office Performance Report, Citizen/Client Satisfaction Report, Form 1 and the PBB Evaluation Matrix. They should submit duly completed and signed forms and reports to the IATF (two hard copies and e-copy of Modified Form A-Department/Agency Performance Report, Modified Form A1-Details of Bureau/Office Performance Report, Citizen/Client Satisfaction Report, Form 1 and other supporting documents) through the AO 25 Secretariat which shall endorse copies to the oversight/validating agencies for review/evaluation. All forms and reports should be signed by the agency head or the duly designated official.
- 10.2 Submission of agency physical accomplishments and other requirements will be until February 28, 2019 for small agencies, and August 31, 2019 for big departments following the review schedule of the IATF under MC 2017-4, dated December 21, 2017. Agencies shall ensure that all explanations and justifications are already attached to their submission.

- 10.3 The COA Audit Team Leaders shall verify/monitor compliance of their respective agencies with the audit recommendations shown in the Status of Implementation of Prior Years' Audit Recommendations in the Annual Audit Report/Management Letter and submit a report thereon, to the concerned Supervising Auditor (SA). The SA will then prepare a summary report for submission to the concerned Cluster Director. Based on the reports submitted by the SAs, the Cluster Director shall submit to the IATF Secretariat, copy furnished the Sector Head and RMBO, PFMS, both of COA, a Summary List of Agencies that complied with the required minimum 30% full implementation of audit recommendations.
- 10.4 Results of the validation showing non-compliant agencies shall be posted in the RBPMS website. The IATF shall conduct spot-checks to validate claims and certifications made by departments/agencies.
- 10.5 The Department of Education shall have the same implementation timeline of GGCs, Physical Targets, STO and GASS targets as indicated in Section 10.6.
- 10.6 The AO 25 IATF sets the following implementation timeline for the FY 2018 PBB.

	REQUIREMENTS	VALIDATING AGENCY	DEADLINE OF SUBMISSION	START OF VALIDATION
Ph	ysical Targets	4.0		•
Op	erations		******	
1.	Streamlining and Process Improvement of Agency Services	Composite Team from AO 25 IATF agencies	February 28, 2019 (small agencies) August 31, 2019 (big agencies)	March 1, 2019 (small agencies) September 1, 2019
				(big agencies)
2.	Citizen/Client Satisfaction Departments OEOs GOCCs covered by DBM GOCCs covered by RA 10149 SUCs LWDs	Composite Team from AO 25 IATF agencies	February 28, 2019 (small agencies) August 31, 2019 (big agencies)	March 1, 2019 (small agencies) September 1, 2019 (big agencies)
3.	Physical Targets for the following: SUCs (See Annex 5) GOCCs covered by RA 10149 LWDs	CHED GCG LWUA	February 28, 2019 Based on GCG timeline February 28, 2019	March 1, 2019 Based on GCG timeline March 1, 2019
İ	• LGUs	DILG	February 28, 2019	March 1, 2019
Su	pport to Operations (STO)	100		
1.	QMS Certification Post QMS Certification in TS page Submit certified true copy of QMS certificate to GQMC through DBM-SPIB	GQMC	December 31, 2018	From January 1 to 31, 2019
Ge	aneral Administration and Supp	ort Services (GAS	S)	
1.	BUR Departments, OEOs and GOCCs covered by DBM SUCs (See Annex 5)	DBM-BMBs concerned DBM Regional Offices and DBM- BMB-F	February 28, 2019 (small agencies) August 31, 2019 (big agencies)	March 1, 2019 (small agencies) September 1, 2019 (big agencies)
2.	Sustained Compliance with Audit Findings	COA	December 31, 2018	December 31, 2018
3.	Submission of BFARs online through the URS First Quarter Second Quarter Third Quarter Fourth Quarter	DBM and COA	April 15, 2018 July 15, 2018 October 15, 2018 January 15, 2019	April 15, 2018 July 15, 2018 October 15, 2018 January 15, 2019

	REQUIREMENTS	VALIDATING AGENCY	DEADLINE OF SUBMISSION	START OF VALIDATION
4.	COA Financial Reports • Small Agencies • Big Agencies	COA	March 30, 2018 April 30, 2018	March 30, 2018 April 30, 2018
5.	Procurement Documents FY 2018 APP-non CSE	GPPB-TSO	January 31, 2018	One (1) month after the issuance
	Indicative FY 2019 APP-non CSE FY 2019 APP-CSE	GPPB-TSO DBM-PS GPPB-TSO	August 31, 2018 August 31, 2018 January 31, 2019	of resolution August 31, 2018 August 31, 2018
•	 Undertaking of Early Procurement for at least 50% of goods and services Results of FY 2017 APCPI System 	GPPB-TSO	August 31, 2018	January 31, 2019 August 31, 2018
Go	od Governance Conditions			
1.	Transparency Seal	DBM-OCIO	October 1, 2018	October 1, 2018
2.	PhilGEPS Posting (transactions above P1,000,000 and with December 31, 2018 as cut-off), including the Early Procurement of FY 2019 Non-CSE items.	PhilGEPS	January 31, 2019	February 1, 2019
3.	 Citizen's/Service Charter Certificate of Compliance (CoC) pursuant to CSC MC No. 14, s. 2017 	CSC	August 1, 2018	August 1, 2018
Ot	her cross-cutting requirements			
1.	Submission of SALN of employees	Office of the President, Ombudsman, CSC	April 30, 2018	April 30, 2018
2.	Agency Review and Compliance Procedure of Statement and Financial Disclosures. Note: Departments/Agencies shall submit a list of SALN non-filers using Form 1.	CSC	October 1, 2018	October 1, 2018
3.	FOI Compliance People's FOI Manual Agency Information Inventory 2017 and 2018 FOI Summary Report 2017 and 2018 FOI Registry Screenshot of agency's home page	PCOO	September 30, 2018 September 30, 2018 January 31, 2019 January 31, 2019 September 30, 2018	September 30, 2018 September 30, 2018 January 31, 2019 January 31, 2019 September 30, 2018
4.	Posting of Agency's System Ranking Delivery Units	DAP	October 1, 2018	October 1, 2018
5.	Submission of Agency Report on Ranking of Delivery Units (Form 1 and PBB Evaluation Matrix)		February 28, 2019 (small agencies)	March 1, 2019 (small agencies)
	 Departments OEOs GOCCs covered by DBM SUCs 	DBM-BMBs DBM-BMBs and DBM-NCR DBM-BMB-C DBM-RO and	August 31, 2019 (big agencies)	September 1, 2019 (big agencies)
	• LWDs	DBM-BMB-F LWUA and DBM- BMB-C		

11.0 EFFECTS OF NON-COMPLIANCE

- 11.1 For FY 2018, agencies that are unable to comply with all the Good Governance Conditions shall be considered ineligible for the FY 2018 PBB.
- 11.2 Agencies that are unable to comply with Performance Targets shall be considered ineligible for the FY 2018 PBB.
- In the event the AO 25 IATF conducted random check of submitted SALN of employees and found non-compliance with the guidelines prescribed by the CSC and the posted Review and Compliance Procedure of the concerned department/agency, such incident could be a cause to disqualify the department/agency in the succeeding cycle of the PBB.
- 11.4 **Prohibited Acts:** A Department/Agency/GOCC/LWD/LGU, which, after due process by the oversight agency has been determined to have committed the following prohibited acts, shall be disqualified from the PBB in the succeeding year of its implementation. Moreover, the CSC or Ombudsman shall file the appropriate administrative case:
 - Misrepresentation in the submitted reports required for the PBB, commission of fraud in the payment of the PBB and violation of the provisions of this Circular; and
 - b. Evenly distributing PBB among employees in an agency, in violation of the policy of paying the PBB based on the ranking of delivery units.

12.0 FEEDBACK AND CHANGE MANAGEMENT

- 12.1 Department Secretaries/Head of Agencies with the support of their Performance Management Groups should enhance the implementation of their internal communications strategy on PBIS, and fulfill the following:
 - a. Engage their respective employees in understanding the PBIS, the performance targets of their respective departments/agencies, as well as the services and outputs that they will need to deliver in order to meet these targets.
 - b. Disseminate the performance targets and accomplishments of their departments/agencies to their employees through the intranet and other means, as well as publish these on their respective websites for the public's information.
 - c. Set up a Help Desk to respond to queries and comments on the targets and accomplishments of their departments/agencies. The Help Desk may be a facility that is embedded in the respective websites of departments/agencies.
 - d. Set up a Complaints Mechanism to respond to the PBIS-related issues and concerns raised by officials and employees of their respective departments/agencies. Such may be incorporated in the functions of their Grievance Committee.
- 12.2 The Department Secretary/Head of Agency shall designate a senior official who shall serve as a PBB focal person. The offices responsible for the performance management may be tasked to provide secretariat support to the PMG and to recommend strategies to instill a culture of performance within the Department/Agency.

13.0 INFORMATION AND COMMUNICATION

- 13.1 The Department Secretary/Head of Agency shall confirm with the IATF the name, position and contact details (e-mail, landline, facsimile, cellular phone) of the senior officials designated as the PBB focal person and the spokesperson, respectively.
- Departments/Agencies should strengthen their communications strategy and ensure transparency and accountability in the implementation of the PBB.

13.3 The IATF shall maintain the following communication channels:

AO 25 Secretariat at ao25secretariat@dap.edu.ph

RBPMS website www.dap.edu.ph/rbpms b.

- Telephone: (02) 400-1469, (02) 400-1490, (02) 400-1582 Facebook: www.facebook.com/PBBsecretariat C,
- đ.

Twitter: @pbbsecretariat e.

14.0 APPLICABILITY TO THE CONSTITUTIONAL BODIES, LEGISLATIVE AND JUDICIAL **BRANCHES**

Congress, The Judiciary, Constitutional Commissions, and the Office of the Ombudsman are encouraged to follow these guidelines to be eligible to the Performance-Based Bonus.

15.0 **EFFECTIVITY**

This Circular shall take effect immediately.

BENJAMIN E. DIOKNO

Secretary, Department of Budget and Management and Chairman, AO 25 Inter-Agency Task Force



ANNEX 1 Master List of Departments/Agencies and Prescribed Delivery Units in departments/agencies

A. DEPARTMENTS

Office of the President Office of the Executive Secreta Commissions Centers Technical and Staff Offices Offices of Presidential Advisers/Assistants (per area of the Vice-President) Office of the Vice-President Office of the Chief of Staff (inchest of the Chief of Staff (inchest of the Assistant Chief of the Assistant Chief of the Assistant Chief of the Secretary (Proper) Office of the Secretary* Council Secretariat DAR Adjudication Boards Services Bureaus Regional Offices Office of the Secretary* Office of the Secretary	ry*
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Offices of Presidential Advisers/Assistants (per area of Offices with special concerns) Office of the Vice-President Office of the Vice-President Office of the Chief of Staff (incle Office of the Assistant Chief of Technical and Staff Offices) Department of Agrarian Reform a. Office of the Secretary (Proper) Office of the Secretary* Council Secretariat DAR Adjudication Boards Services Bureaus Regional Offices 4. Department of Agriculture a. Office of the Secretary* Office of the Secretary* Office of the Secretary* Services	
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Regional Offices 4. Department of Agriculture a. Office of the Secretary (Proper)	
4. Department of Agriculture a. Office of the Secretary (Proper) • Office of the Secretary* • Services	
a. Office of the Secretary (Proper) • Office of the Secretary* • Services	
• Services	
Bureaus	
Regional Offices	
SOCSKSARGEN Area Developm	ent
Project Office	
b. Agricultural Credit Policy Council Office of the Executive Director	
of the Executive breeto	r*
Staff	
Division	
c. Bureau of Fisheries and Aquatic • Office of the Director*	
c. Bureau of Fisheries and Aquatic Resources Office of the Director* Technical and Support Services	
Resources • Technical and Support Services • Centers	•
Regional Units	
d. National Meat Inspection Services • Office of the Executive Directo	
Central Office Divisions	r*
Regional Centers	r*
Office of the Executive Director	r*

Department	Delivery Units
e. Philippine Carabao Center	Central Office Division Centers
f. Philippine Center for Post-Harvest Development and Mechanization	Office of the Director* Divisions
g. Philippine Council for Agriculture and Fisheries	 Office of the Director* Divisions
h. Philippine Fiber Industry Development Authority	Office of the Executive Director* Central Office Divisions Regional Offices
Department of Budget and Management a. Office of the Secretary (Proper)	 Office of the Secretary* Bureaus Services Regional Offices
b. Government Procurement Policy Board - Technical Support Office	Office of the Executive Director* Divisions
c. Procurement Service	 Office of the Executive Director* (including Internal Audit, Legal, and Corporate Planning Divisions) Functional Groups
6. Department of Education	
a. Office of the Secretary (Proper)	 Office of the Secretary* (including Early Childhood Care Development Council Bureaus Services Regional Offices Schools Division Offices Schools and Learning Centers National Educators Academy of the Philippines National Council for Children's Television
b. Early Childhood Development Center	
c. National Book Development Board	Office of the Executive Director* Divisions
d. National Council for Children's Television	

Department	Delivery Units
e. National Museum	Office of the Director* Divisions
f. Philippine High School for the Arts	 Office of the Director* Basic and Arts Education Staff Divisions
7. Department of Energy	
a. Office of the Secretary (Proper)	 Office of the Secretary* (including Investment Promotion Staff, Consumer Welfare and Promotion Staff, Public Affairs Staff and Internal Audit Division) Services Bureaus Geographical Offices
8. Department of Environment and Natural Resources	
a. Office of the Secretary (Proper)	 Office of the Secretary* Bureaus Services Regional Offices
b. Environmental Management Bureau	 Office of the Director* Central Office Divisions Regional offices
c. Mines and Geo-Sciences Bureau	 Office of the Director* Central Office Divisions Regional Offices
d. National Mapping and Resource Information Authority	Office of the Administrator* Branches
e. National Water Resources Board	Office of the Executive Director* Divisions
f. Palawan Council for Sustainable Development Staff	 Office of the Chairman* (including Office of the Executive Director) Divisions
9. Department of Finance	
a. Office of the Secretary (Proper)	 Office of the Secretary* Services Offices One-Stop Shop Center

Department	Delivery Units
b. Bureau of Customs	 Office of the Commissioner* Functional Groups Collection/District Ports
c. Bureau of Internal Revenue	 Office of the Commissioner* (including Performance Evaluation Division) Services Revenue Data Centers Revenue Regional Offices
d. Bureau of Local Government Finance	 Office of the Executive Director* Services Regional Offices
e. Bureau of Treasury	 Office of the Treasurer of the Philippines* Services Regional Offices
f. Central Board of Assessment Appeals	 Office of the Board* Offices of the Hearing Officers
g. Insurance Commission	 Office of the Commissioner (including Internal Audit Division) Services District Offices
h. National Tax Research Center	 Office of the Executive Director* Branches
i. Privatization and Management Office	 Office of the Executive Director* Services
j. Securities and Exchange Commission	 Office of the Chairperson* Sectoral Offices Departments Extension Offices
Department of Foreign Affairs a. Office of the Secretary b. Technical Cooperation Council of the Philippines c. UNESCO National Commission of the Philippines	 Office of the Secretary* (including Technical Cooperation Council of the Philippines, UNESCO National Commission of the Philippines) Technical and Support Offices

Department	Delivery Units
	• Embassies
	Consulate General
	Diplomatic Mission
	·
d. Foreign Service Institute	Office of the Director General
	Divisions
11. Department of Health	
a. Office of the Secretary (Proper)	Office of the Secretary*
	Bureaus
	• Services
	Regional Offices
	Special Hospital
	Medical Centers
	Treatment and Rehabilitation Centers
b. Commission on Population	Office of the Executive Director*
D. Commission on reputation	Central Office Divisions
	Regional Population Offices
	negional i opalision o moss
c. National Nutrition Council	Office of the Executive Director*
	Central Office Divisions
	Regional Nutrition Offices
12. Department of Information and	
Communications Technology	
a. Office of the Secretary (Proper)	Office of the Secretary* (including CIO
	Corps, Legislative Liaison Division,
	International Cooperation Division,
	Postal Regulation Division, and
	Information and Strategic
	Communications Division)
	• Services
	Bureaus
	Regional Offices
	Office of the Executive Director*
b. Cybercrime Investigation and	(including the Legal Division)
Coordination Center	Technical and Staff Offices
	• reconical and Start Unices
	Office of the Commissioner* (including)
	Office of the Director)
	Technical and Staff Offices
Nagarakhi A. Ka	Office of the Commissioner* (including)
c. National Privacy Commission	Commission Secretariat, Broadcast
	Services Division, and Radio Spectrum
	The state of the s
	Planning Division)

communications	Branches
	- manufacture in a super an area party.
	Regional Offices
terior and Local	
Secretary (Proper)	Office of the Secretary*
	Technical and Support Services
	Bureaus
	Regional Offices
e Protection	Office of the Chief of the Fire Bureau
4 () 4	Technical and Support Services
	Regional Fire Stations
Management and	Office of the Chief of the Jail Bureau*
	Directorates
	Jail Units by Region
ment Academy	Office of the Director*
	Divisions
ce Commission	Office of the Commissioner*
	Staff Services
	Regional Offices
tional Police	Office of the Chief PNP
	Directorate
	Support Units
	Regional Police Operations
hlia Cafaki, Callana	Office of the formal least
olic safety college	Office of the President*
	Functional Groups
	• Institutes
	Academy College
<u></u>	College
	Office of the Secretary*
Julia Graty	·
Prosecution Service	Technical and Support Services Prosecution Staff*
TOUROUGION DELVICE	
	Regional Prosecution Offices
rections	Office of the Director*
	Central Office Divisions
	Prison and Penal Farms
	The strain of the strains
	Secretary (Proper) Protection Management and ment Academy tional Police blic Safety College Secretary Prosecution Service

Department	Delivery Units
c. Bureau of Immigration	 Office of the Commissioner* (including board of Special Inquiry) Central Office Divisions Airport/Sub-port Offices
d. Land Registration Authority	 Office of the Administrator* Technical and Support Services Regional Offices
e. National Bureau of Investigation	 Office of the Director* Services Regional Offices
f. Office of the Government Corporate Counsel	 Office of the Government Corporate Counsel* Administrative Unit Sectoral Teams
g. Office of the Solicitor General	 Office of the Solicitor General* Legal Divisions Support Services
h. Parole and Probation Administration	 Office of the Administrator* Central Office Divisions Regional Offices
i. Presidential Commission on Good Government	 Office of the Commissioner* Technical and Support Services
j. Public Attorney's Office	 Office of the Chief Public Attorney* Services Regional Offices District Offices
15. Department of Labor and Employment a. Office of the Secretary (Proper)	 Office of the Secretary* Services Bureaus Regional Offices Philippines Overseas Labor Offices
b. Institute for Labor Studies	 Office of the Executive Director* Divisions

······································	Department	Delivery Units
· c ,	National Conciliation and Mediation Board	 Office of the Executive Director* Central Office Divisions Regional Conciliation Mediation Branches
d.	National Labor Relations Commission	 Office of the Chairman* Office of the Executive Clerk of Court Court Divisions Regional Arbitration Boards/Branches Sub-Regional Arbitration Boards/Branches
e.	National Maritime Polytechnic	 Office of the Executive Director* Divisions
f.	National Wages and Productivity Commission	 Office of the Executive Director* Central Office Divisions Regional Tripartite Wages and Productivity Boards
g.	Overseas Workers Welfare Administration	 Office of the Administrator* Technical and Staff Offices Regional Welfare Offices Foreign Posts
h.	Philippine Overseas Employment Administration	 Office of the Administrator* Branches Technical and Staff Offices Regional Centers
ì.	Professional Regulation Commission	 Office of the Commissioner* Services Offices Regional Offices/Extension Units
	tment of National Defense DND Proper (Office of the Secretary)	Office of the Secretary*Support Services
b.	Government Arsenal	 Office of the Director* Divisions
c.	National Defense College of the Philippines	Office of the Director*Divisions

Department	Delivery Units
d. Office of Civil Defense	 Office of the Administrator*
	• Services
	Operation Center
	 Regional Offices
e. Philippine Veterans Affairs Office	Office of the Administrator*
(Proper)	• Services
f. Veterans Memorial Medical Center	Office of the Director*
	Medical Service
	Administrative and Support Divisions
g. Armed Forces of the Philippines	Office of the Commanding General*
i. Philippine Army	• Commands
ii. Philippine Air Force	Office of the Commanding General*
,	• Commands
iii. Philippine Navy	Office of the Flag Officer in Command
,	• Commands
iv. General Headquarters	Office of the Chief of Staff*
	• Commands
17. Department of Public Works and Highways	Office of the Secretary*
	Bureaus
	 Support Services
	Regional Offices
	Unified Project Management Offices
18. Department Science and Technology	
a. Office of the Secretary	 Office of the Secretary* (including
	International Technology Cooperation
	Unit, Science and Technology
	Foundation Unit, and Special Projects
	Division)
	Services
	 Regional Offices
b. Advanced Science and Technology	Office of the Director*
Institute	Divisions
c. Food and Nutrition Research	Office of the Director*
Institute	Divisions
d. Forest Products Research and	Office of the Director*
Development Institute	Divisions
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Delivery Units
Office of the Director* Divisions
Office of the Executive Director* Divisions
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Office of the Executive Director* Divisions
Office of the Administrator* Divisions
 Office of the Executive Director* Divisions
Office of the Executive Director* Divisions
Office of the Executive Director* Divisions
Office of the Director* Divisions
Office of the Director* Divisions
 Office of the Executive Director* (including Technical and Staff Divisions) Campuses
Office of the Director* Divisions
Office of the Director* Divisions
Office of the Director* Divisions

	Department	Delivery Units
s.	Technology Application and	 Office of the Director*
	Promotion Institute	 Divisions
-	tment of Social Welfare and	
	opment.	Office of the Secretary*
a.	Office of the Secretary	Services
		Bureaus
	·	Regional Offices
		• Regional Offices
b.	Council for the Welfare of Children	 Office of the Executive Director*
		• Divisions
c.	Inter-Country Adoption Board	Office of the Director*
	•,•	 Divisions
d.	National Council on Disability Affairs	 Office of the Executive Director*
•••	The second section of the second section	 Divisions
e.	Juvenile Justice and Welfare Council	 Office of the Executive Director*
		 Divisions
	tment of Tourism	
a.	Office of the Secretary	Office of the Secretary*
		Offices
		Services
		Regional Offices
		Foreign Field Offices
	Intramuros Administration	Office of the Administrator*
b.	Intramuros Administración	Divisions
	Mational Dayles Douglanmant	Office of the Executive Director*
C.	National Parks Development Committee	Divisions
21 Dena	tment of Trade and Industry	
	Office of the Secretary	Office of the Secretary*
a.	- A CELEBRA AND TELEBRATION OF AN ADMINISTRATION OF A STATE OF THE STA	Bureaus
		Services:
		Regional Offices
b.	Board of Investments	Office of the Governor*
	A SECTION OF THE PROPERTY OF T	Services
C.	Construction Industry Authority of	Office of the Executive Director*
Ļ.	the Philippines (Construction	Board
	Manpower Development Foundation)	Foundation
	manporter bereiepinent i oundation)	

Department	Delivery Units
d. Philippine Trade Training Center	Office of the Executive Director* Divisions
e. Design Center of the Philippines	Office of the Executive Director* Divisions
f. Intellectual Property Office	Office of Director General* Bureaus
22. Department of Transportation	
a. Office of the Secretary	 Office of the Secretary* Services DOT-CAR DOT-CARAGA
i. Land Transportation Office	Central Office DivisionsRegional Offices
ii. Land Transportation Franchising & Regulatory Board	 Central Office Divisions Regional Franchising and Regulatory Offices
b. Civil Aeronautics Board	 Office of the Executive Director* Divisions
c. Maritime Industry Authority	 Office of the Administrator* Services Regional Offices
d. Office of Transportation Cooperatives	 Office of the Board Chairman (including Office of the Executive Director)* Divisions
e. Office for Transportation Security	Office of the Administrator*Services
f. Philippine Coast Guard	PCG HeadquartersCoast Guard Districts
g. Toll Regulatory Board	 Office of the Board of Directors* (including Office of the Executive Director) Divisions
23. National Economic and Development	
Authority	
a. Office of the Director-General	 Office of the Director-General* Services Staff

Department	Delivery Units
b. Philippine National Volunteer Service Coordinating Agency	Office of the Director*Divisions
c. Public-Private Partnership Center of the Philippines	 Office of the Executive Director* Services
d. Philippine Statistical Research and Training Institute	 Office of the Executive Director* Divisions
e. Philippine Statistics Authority (National Statistics Office, Bureau of Agricultural Statistics, Bureau of Labor and Employment Statistics, National Statistical Coordination Board)	 Office of the National Statistician* Services Regional Services Offices
f. Tariff Commission	Office of the Chairman*Divisions
24. Presidential Communication Operations Offices	
a. Presidential Communications Operations Office (Proper)	 Office of the Press Secretary* Services Media Research and Development Staf Offices (e.g. FOI-PMO)
b. Bureau of Broadcast Services	 Office of the Director* Divisions
c. Bureau of Communications Services	Office of the Director*Divisions
d. National Printing Office	Office of the Director*Divisions
e. News and Information Bureau	 Office of the Director* Divisions Presidential Press Staff Philippine News Agency
f. Philippine Information Agency	 Office of the Director* Divisions Regional Information Centers
g. Presidential Broadcast Staff – Radio Television Malacañang (RTVM)	 Office of the Executive Director* Divisions

B. CONSTITUTIONAL OFFICES AND OTHERS

Agency	Delivery Units
1. Civil Service Commission	Office of the Chairperson*
	Technical and Staff Offices
•	Services
	Regional Offices
2. Commission on Audit	Office of the Chairperson*
	Technical and Staff Offices
	Clusters
	Services
	Regional Offices
3. Commission on Human Rights	Office of the Chairman*
	Technical and Support Services
	Field Operations
	Field Units
4. Office of the Ombudsman	
a. Office of the Ombudsman	Office of the Ombudsman*
	Technical and Support Offices
	• Clusters
b. Office of the State Prosecutor	 Office of the State Prosecutor*
	Bureaus
5. Autonomous Region in Muslim Mindanao	Office of the Governor*
	Technical and Support Offices
	Departments
	Agencies

C. OTHER EXECUTIVE OFFICES

Agency	Delivery Units
Career Executive Service Board	Office of the Executive Director Divisions
2. Climate Change Commission	Office of the Chairperson* Divisions
3. Commission on Filipinos Overseas	Office of the Chairman Divisions
4. Commission on Higher Education	 Office of the Chairman* Staff Services Regional Offices Legal Education Board UniFAST Board
5. Commission on the Filipino Language	Office of the Chairman*Divisions

Agency	Delivery Units
6. Cooperative Development Authority	Central Offices
	Extension Offices
7. Dangerous Drugs Board	Office of the Chairman*
•	Technical and Support Offices
8. Energy Regulatory Commission	Office of the Chairman (including the
	Internal Audit Division and the Office o
	the Executive Director)*
	General Counsel and Secretariat of the
	Commission
	Services
9. Fertilizer and Pesticide Authority	Office of the Executive Director*
	• Divisions
10. Film Development Council of the	Office of the Chairman (including the
Philippines	Office of the Executive Director)*
	 Administrative and Finance Unit
	Cinema Evaluation Board and Archive
	Unit
	Festival and PFESO Unit
11. Games and Amusement Board	Office of the Chairman*
	• Divisions
	Field Offices
12. Governance Commission for the	Office of the Chairman* (including)
Government-Owned or Controlled	Strategy Management Division)
Corporations	Technical and Staff Offices
13. Housing and Land Use Regulatory Board	Office of the Chairman and Executive
•	Officer*
	Divisions
	Project Pool
	• Field Offices .
14. Housing and Urban Development	Office of the Chairman
Coordinating Council	Divisions
15. Metropolitan Manila Development	 Office of the Chairman* (including
Authority	Council Sectariat, Management
	Information Staff and Public Affairs
	Staff)
	Office of the General Manager*
	• Services
	Offices
16. Mindanao Development Authority	Office of the Chairperson*
	Divisions
17. Movie and Television Review and	Office of the Chairman
Classification Board	Office of the Executive Director
	Divisions
18. National Anti-Poverty Commission	Office of the Director General*
	Technical and Support Services

Agency	Delivery Units
19. National Commission for Culture and the	 Office of the Chairman (including the
Arts (Proper)	Office of the Executive Director)*
	Divisions
20. National Historical Commission of the	Office of the Commission Chairman*
Philippines (National Historical Institute)	Office of the Executive Director*
	Divisions
21. National Library of the Philippines	Office of the Director*
- The state of the	Divisions
22. National Archives of the Philippines	Office of the Executive Director*
(formerly Records Management and	Divisions
Archives Office)	
23. National Commission on Indigenous	Regional Archival Networks
Peoples	Office of the Chairman*
reopies	Office of the Executive Director*
	Technical and Support Offices
	Regional Offices
24. National Commission on Muslim Filipinos	 Office of the Chairman*
	 Office of the Director*
	Bureaus
	 Services
	Regional Offices
25. National Intelligence Coordinating Agency	 Office of the Director General*
	 Directorates
	Regional Offices
26. National Security Council	Office of the Director General*
	Technical and Support Units
27. National Youth Commission	Office of the Chairman* (including)
	Office of the Executive Director)
·	Divisions
28. Office of the Presidential Adviser on the	Office of the Presidential Adviser*
Peace Process	Technical and Support Services
29. Optical Media Board	Office of the Executive Director*
	Divisions
30. Pasig River Rehabilitation Commission	Office of the Executive Director*
	Services
	Technical Offices
31. Philippines Commission on Women	Office of the Executive Director*
(National Commission on the Role of	Divisions
Filipino Women)	Divisions
32. Philippine Competition Commission	
22. 1 mmphine Compension Commission	Office of the Chairman* (including Office of the Frequency)
	Office of the Executive Director)
22. 01.11	Technical and Staff Offices
33. Philippine Drug Enforcement Agency	Office of the Director General*
	 Support Services
	Technical Offices
	 Regional Offices

Agency	Delivery Units
34. Philippine Racing Commission	Office of the Chairman* (including Office of the Executive Director) Divisions
35. Philippine Sports Commission	Office of the Chairman/Commission Members* Office of the Executive Director Services
36. Presidential Commission for the Urban Poor	Office of the Chairman* Divisions
37. Presidential Legislative Liaison Office	 Office of the Legislative Adviser* Liaison Offices Divisions
38. Presidential Management Staff	Office of the PMS Head Services Technical and Staff Offices
39. Technical Education and Skills Development Authority	 Office of the Executive Director* Technical and Staff Offices Services Regional Offices

D. STATE UNIVERSITIES AND COLLEGES

Agency	Delivery Units
1. Colleges	Office of the President*
	• Services
	Campuses (with Charter)
	 Colleges (with CHED accreditation)
2. Universities	Offices of the President*
	Services
	Campuses (with Charter)
	 Colleges (with CHED accreditation)

CAR

- 1. Abra Institute of Science and Technology
- 2. Apayao State College
- 3. Benguet State University
- 4. Ifugao State University
- 5. Kalinga State University (Kalinga-Apayao State College)
- 6. Mountain Province State University (Mt. Province State Polytechnic College)

Region I

- 7. Ilocos Sur Polytechnic State College
- 8. Don Mariano Marcos Memorial State University
- 9. Mariano Marcos State University

- 10. North Luzon Philippines State College
- 11. Pangasinan State University
- 12. University of Northern Philippines

Region II

- 13. Batanes State College
- 14. Cagayan State University
- 15. Isabela State University
- 16. Nueva Vizcaya State University
- 17. Quirino State College

Region III

- 18. Aurora State College of Technology
- 19. Bataan Peninsula State University
- 20. Bulacan Agricultural State College
- 21. Bulacan State University
- 22. Central Luzon State University
- 23. Don Honorio Ventura Technological State University
- 24. Nueva Ecija University of Science and Technology
- 25. Pampanga State Agricultural University (Pampanga Agricultural College)
- 26. Philippine Merchant Marine Academy
- 27. Ramon Magsaysay Technological University
- 28. Tarlac College of Agriculture
- 29. Tarlac State University

Region IV-A

- 30. Laguna State Polytechnic University
- 31. Southern Luzon State University
- 32. Batangas State University
- 33. University of Rizal System
- 34. Cavite State University

Region IV-B

- 35. Marinduque State College
- 36. Mindoro State University (Mindoro State College of Agriculture and Technology)
- 37. Occidental Mindoro State College
- 38. Palawan State University
- 39. Romblon State University
- 40. Western Philippines University

Region V

- 41. Bicol University
- 42. Bicol State College of Applied Sciences and Technology
- 43. Camarines Norte State College
- 44. Camarines Sur Polytechnic College

- 45. Catanduanes State College
- 46. Central Bicol State University of Agriculture
- 47. Dr. Emilio B. Espinosa, Sr. Memorial State College of Agriculture and Technology
- 48. Partido State University
- 49. Sorsogon State College

Region Vi

- 50. Aklan State University
- 51. Capiz State University
- 52. Carlos Hilado Memorial State College
- 53. Guimaras State College
- 54. Iloilo State University of Science and Technology (Iloilo State College of Fisheries)
- 55. Central Philippines State University
- 56. Northern Iloilo State University (Northern Iloilo Polytechnic State College)
- 57. Northern Negros State College of Science and Technology
- 58. University of Antique
- 59. West Visayas State University
- 60. Iloilo Science and Technology University (Western Visayas College of Science and Technology)

Region VII

- 61. Bohol Island State University
- 62. Cebu Normal University
- 63. Cebu Technological University
- 64. Negros Oriental State University
- 65. Siquijor State College

Region VIII

- 66. Eastern Samar State University
- 67. Eastern Visayas State University
- 68. Leyte Normal University
- 79. Naval State University
- 70. Northwest Samar State University
- 71. Palompon Polytechnic State University (Palompon Institute of Technology)
- 72. Samar State University
- 73. Southern Leyte State University
- 74. University of Eastern Philippines
- 75. Visayas State University

Region IX

- 76. JH Cerilles State College
- 77. Jose Rizal Memorial State University
- 78. Western Mindanao State University
- 79. Zamboanga City State Polytechnic College
- 80. Zamboanga State College of Marine Sciences and Technology

Region X

- 81. Northwestern Mindanao State College of Science and Technology
- 82. Bukidnon State University
- 83. Camiguin Polytechnic State College
- 84. Central Mindanao University
- 85. Mindanao University of Science and Technology
- 86. Misamis Oriental State College of Agriculture and Technology

Region XI

- 87. Davao del Norte State College
- 88. Davao Oriental State College of Science and Technology
- 89. Southern Philippines Agri-Business, Marine and Aquatic School of Technology
- 90. University of Southeastern Philippines
- 91. Compostela Valley State College

Region XII

- 92. Cotabato State University (Cotabato City State Polytechnic College)
- 93. Cotabato Foundation College of Science and Technology
- 94. Sultan Kudarat State University
- 95. University of Southern Mindanao

CARAGA

- 96. Agusan Del Sur State College of Agriculture and Technology
- 97. Caraga State University
- 98. Surigao Del Sur State University
- 99. Surigao State College of Technology

ARMM

- 100. Basilan State College
- 101. Mindanao State University System
- 102. Sulu State College
- 103. Tawi-Tawi Regional Agricultural College
- 104. Adiong Memorial Polytechnic College

NCR

- 105. Marikina Polytechnic College (Marikina Polytechnic State College)
- 106. Eulogio "Amang" Rodriguez Institute of Science and Technology
- 107. Philippine Normal University
- 108. Philippine State College of Aeronautics
- 109. Polytechnic University of the Philippines
- 110. Rizal Technological University
- 111. Technological University of the Philippines
- 112. University of the Philippines System (UP)

Note:

* Including the Office(s) of the Deputy Head(s) and immediate support staff.

ANNEX 2 GUIDELINE ON TRANSPARENCY SEAL

- All agencies should maintain a Transparency Seal page accessible by clicking the TS logo on the Home page. It should be visible. Submit the link to the website (recommended.gov.ph domain) when applying for PBB.
- The following are the required documents pursuant to Section 99 of the General Provisions of the FY 2018 General Appropriations Act (GAA) and this 2018 PBB Guideline:
 - Agency's mandate and functions; names of its officials with their position and designation, and contact information;
 - II. DBM Approved Budget and Corresponding Targets for FY 2018.

 Budget for FY 2018

 GAA performance targets for FY 2018
 - III. Modifications made pursuant to the general and special provisions in the FY 2018 GAA (Indicate if not applicable)
 - IV. FY 2018 Annual Procurement Plan (FY 2018 APP non-CSE), Indicative FY 2019 APP non-CSE; and FY 2019 APP for Common-Supplies and Equipment (FY 2019 APP CSE);
 - Major Projects, Programs and Activities, Beneficiaries, and Status of Implementation for FY 2018. (Indicate if not applicable)

Major Projects, Programs 2018 Beneficiaries 2018 Status of Implementation 2018

- VI. Annual Financial Reports (whole year/as of December end of the year/4th Quarter, Incomplete or noncumulative will not be counted)
 - A. FOR NGA/SUCs
 2014-2018 FAR No. 1: SAAOBDB (Statement of Statement of Appropriations, Allotments, Obligations, Disbursements and Balances as of December YEAR)
 2014-2018 BAR No. 1 Annual Physical Report of Operations/Physical Plan
 - B. FOR GOCC/WD 2014-2018 Annual Report
- VII. Annual Reports on the Status of Income authorized by law to be deposited outside the National Treasury, including the legal basis, beginning balance, income collected, and its sources, expenditures and ending balance. (Indicate if not applicable)
- VIII. QMS Certification of at least one core process by an international certifying body (ICB) accredited by the International Accreditation Forum (IAF) members. Preferably, the ICB is accredited by the Philippine Accreditation Board, Department of Trade and Industry, which is a member of the IAF and authorized to accredit ICBs. The QMS ISO Certification should be posted not later than December 3, 2018.
- IX. System of Ranking Delivery Units for FY 2018 PBB should be cascaded to all employees, and posted in the TS page not later than October 1, 2018. The system should be signed and approved by the Head of Agency. The posting should also include the activities/details of cascading efforts, and the contact information that employees may coordinate with regarding cascading of System of Ranking Delivery Units.
- X. The Agency Review and Compliance Procedure of Statements and Financial Disclosures should be cascaded to all employees. The scanned copy should be posted in the TS page not later than October 1, 2018.
- XI. The Final People's Freedom to Information (FOI) Manual signed by head of agency; Agency Information Inventory; 2017 and 2018 FOI Summary Report, and 2017 and 2018 FOI Registry should be posted not later than October 1, 2018.

- 3. The links to the documents should open in a new tab/page for preview with option to download. No auto-download files. The following are the prescribed formats:

 - New page/section in the website (No pdfs, xls, jpgs etc.): Items I (Mandate, directory)
 XLS. or PDF for Items II, III, IV and V. (Open in new tab for preview, please no automatic downloading of files. You can use google drive, Dropbox or any other file hosting software to let you preview the file when clicked)
- 4. Post the documents in the prescribed order as indicated in this guideline for easier validation and checking.
- There should be no nesting folders. Post the links to the documents in a single webpage reserved for the transparency seal. If the files are hidden in folders, there is a risk that the documents might be overlooked by the validator. 5.

ANNEX 3A: MODIFIED FORM A- DEPARTMENT/AGENCY PERFORMANCE REPORT

DEPARTMENT/AGENCY:

NAME OF SERVICES*	NUMBER OF STEPS (2)		· ·	Y THE TR	COSTS INCU ANSACTING CCLIENT	3	SUBST	ANTIVE NCE COST	NUM OF SIGN		REQ	BER OF UIRED		OUND TIME	SATISF	CITIZEN
(1)			FEES PAID (3)		OTHER TRANSACTION FEES (4)			5)	(6		DOCUMENTS (7)			8)		ULTS (9)
	TARGET	ACCOMPL ISHMENT	TAR- GET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOMPL ISH MENT	TARGET	ACCOMP LISH MENT	TARGE	ACCOM- PLISH- MENT	TARGET	ACCOMPL ISH- MENT	TARGET	ACCOMPLI SH MENT
Frontline Services				Ŋ.						4						
Name of Service 1	reduction of number of steps		reductio n of fees paid		_% reduction of other transacti on fees paid		reduction of substantive compliance cost		Reduce to 3 signa- tures		Reduction of required documents OR simplificati on of forms		50% reduction of turnaround time, and complete the transaction within 15 days		Citizen/Cli ent Satisfacti on Rating	
Name of Service 2	reduction of number of steps		% reductio n of fees paid		reduction of other transacti on fees paid		reduction of substantive compliance cost		Reduce to 3 signa- tures -		Reduction of required documents OR simplificati on of forms		50% reduction of humaround time, and complete the transaction within 15 days.	The state of the s	Citizen/Cii ent Satisfacti on Rating	
Name of Service 3	reduction of number of steps		% reductio n of fees paid	:	% reduction of other transacti on fees paid		reduction of substantive compliance cost		Reduce to 3 signa- tures		Reduction of required documents OR simplificati on of forms		50% reduction of turnaround time, and complete the transaction within 15 days		Citizen/Cil ent Satisfacti on Rating	
Non-Frontline Serv	vices														202	
Name of Service 1	reduction of number of steps		_% reductio n of fees paid		reduction of other transacti on fees paid		reduction of substantive compliance cost		Reduce to 3 signa- tures		Reduction of required documents . OR simplificati on of forms		50% reduction of furniround time, and complete the transaction within 15 days		Citizen/Cii ent Satisfacti on Rating	
Name of Service 2	reduction of number of steps		% reductio n of fees paid		% reduction of other transacti on fees paid		reduction of substantive compliance cost		Reduce to 3 signa- tures -		Reduction of required documents , OR simplificati on of forms		50% reduction of turnsround time, and complete the transaction within 15 days.		Citizen/Cli ent Satisfacti on Rating	
Name of Service 3	reduction of number of steps		% reductio n of fees paid		% reduction of other transacti on fees paid		reduction of substantive compliance cost		Reduce to 3 signa- tures		Reduction of required documents , OR simplificati on of forms		reduction of turneround time, and complete the transaction within 15 days		Citizen/Cli ent Satisfacti on Rating	
* Departments/Agen	cies may a	add rows a	s needed	!.												
Prepared by:	•						Appro	ved by:	,							•

MODIFIED FORM A- DEPARTMENT/AGENCY PERFORMANCE REPORT (PAGE 2) II. SUPPORT TO OPERATIONS (STO) Posting of certification on TS Page Date posted on TS Page: Submission of ISO QMS certification Date submitted to SPIB: **GENERAL ADMINISTRATION AND SUPPORT SERVICES (GASS)** 111. A. Budget Utilization Rate (BUR) BUR FY 2018 Remarks **Accomplishment** Accomplishment Obligations BUR Disbursement BUR B. Sustained Compliance with Audit Findings TOTAL NUMBER AUDIT NUMBER OF FULLY NUMBER OF PARTIALLY NUMER OF PERCENTAGE (%) RECOMMENDATIONS **IMPLEMENTED** IMPLEMENTED RECOMMENDATIONS OF FULL RECOMMENDATIONS RECOMMENDATIONS NOT IMPLEMENTED IMPLEMENTATION C. Compliance with Quarterly Submission of Financial Reports Quarterly BFARs 1st Quarter BFAR Date posted in online URS: 2nd Quarter BFAR Date posted in online URS: 3rd Quarter BFAR Date posted in online URS: 4th Quarter BFAR Date posted in online URS: COA Financial Reports Date submitted to COA: D. Compliance with Procurement Requirements Date posted on TS Page: FY 2018 APP-non CSE Indicative FY 2019 APP-non CSE Date posted on TS Page: FY 2019 APP-CSE Date submitted to DBM-PS: Date posted on TS Page: Date submitted to GPPB-TSO: Results of FY 2017 APCPI System IV. GOOD GOVERNANCE CONDITIONS (GGC) A. Maintain/Update the Transparency Seal Date updated TS with all requirements: B. Post/Update PhilGEPS Postings Date updated PhilGEPS postings: If UNABLE to post or update the BAC Resolution, Notices of Award/Bid Results, Actual Approved/ Awarded Contracts and/or Notices to Proceed/Purchase Orders for transactions above one million (PHP 1,000,000), submit a letter of explanation to AO 25 Secretariat (See Annex 6). Date submitted the explanation/s: C. Maintain/Update the Citizen's or Service Charter or its equivalent Date submitted to AO 25 Secretariat: Submission of ARTA CoC If with deficiency/les, submit ARTA CoC After Validation Date submitted to CSC: ٧. Other cross-cutting requirements A. Establishment and Conduct of Agency Date posted on TS page: Review and Compliance Procedure of SALN B. Compliance with FOI Program Date emailed to PCOO: People's FOI Manual Date posted on TS Page: Date emailed to PCOO: Agency Information Inventory Date posted on TS Page: Date emailed to PCOO: 2017 and 2018 FOI Summary Report Date posted on TS Page: Date emailed to PCOO: 2017 and 2018 FOI Registry Date posted on TS Page: Date emailed to PCOO: Screenshot of agency's home page C. Agency's System of Ranking Deliverbate pitsted on TS page:

Approved by: Department Secretary/Agency Head / Date Page 2 of 3

Prepared by :

GUIDELINE ON ACCOMPLISHING THE FORM A-MODIFIED DEPARTMENT/AGENCY PERFORMANCE REPORT

- I. Streamlining and Process Improvement of the Agency's Critical Service
 - 1. Indicate the name of the frontline / non-frontline service.
 - 2. Indicate the target and actual improvement in the Number of Steps for each service.
 - 3. Indicate the target and actual improvement in the Fees Paid for each service.
 - 4. Indicate the target and actual improvement in the Other Transaction Fees for each service.
 - 5. Indicate the <u>target and actual improvement in the Substantive Compliance Cost</u> for each service.
 - 6. Indicate the actual improvement in the Number of Signatures for each service.
 - 7. Indicate the target and actual improvement in the Number of Required Documents for each service.
 - 8. Indicate the target and actual improvement in the Turnaround Time for each service.
 - Indicate the <u>target and actual improvement in the Citizen/Client Satisfaction Results</u> for each service.
- II. Support to Operations (STO). Indicate the required dates for the ISO QMS requirement.
- III. General Administration and Support Services (GASS).
 - 1. Indicate the FY 2017 and FY 2018 Accomplishments for the BUR.
 - 2. Indicate the results of agency's compliance with COA audit findings.
 - 3. Indicate the required dates for the Quarterly BFARs and COA Financial Reports.
 - 4. Indicate the required dates for the compliance with the each Procurement Requirements.
- IV. Good Governance Conditions
 - 1. Indicate the date when all requirements for TS were complied with.
 - 2. Indicate the most recent date when PhilGEPS postings were updated.
 - 3. Indicate the required dates for compliance with Citizen's/Service Charter requirement.
- V. Other Cross-Cutting Requirements
 - 4. Indicate the date when the Review and Compliance Procedure was posted in the TS page.
 - 5. Indicate the required dates for the compliance with FOI program.
 - 6. Indicate the date when the Agency's System of Ranking Delivery Units was posted in the TS page.

ANNEX 3B: MODIFIED FORM A1-DETAILS OF BUREAU/OFFICE PERFORMANCE REPORT

3) Responsible Delivery Units / Processing	y Units:			
Criteria	Current Status	Target Improvement	Actual Improvement (6)	Remarks (7)
Number of Steps	Commence of the second of the	% reduction of number of steps		
Transaction Costs incurred by the transacting public/client		indinue of steps		
Fees Paid		% reduction of fees		
Other Transaction Fees		% reduction of other transaction fees paid		
3. Substantive Compliance Cost		% reduction of substantive compliance cost		
4. Number of Signatures		Reduce to three (3) signatures		
5. Number of Required Documents		Reduction of required documents, OR simplification of forms		
6. Turnaround Time		50% reduction of turnaround time, and complete the transaction within 15 days		•
7. Client/Citizen Satisfaction Results	-	Citizen/Client Satisfaction Rating		
Departments/Agencies may reproduce this sheet	for each critical serv	· · · · · · · · · · · · · · · · · · ·		······································

GUIDELINE ON ACCOMPLISHING THE MODIFIED FORM A1- DETAILS OF BUREAU/OFFICE PERFORMANCE REPORT

- 1. Indicate the name of the department/agency.
- Indicate the <u>name of the frontline / non-frontline service</u>. This form is used to present each of the critical services. Departments/Agencies shall reproduce this form based on the number of critical services that the department/agency provides.
- 3. Indicate the <u>bureaus/offices/delivery units/processing units</u> responsible in the processing, delivery and completion of the critical service.
- 4. Indicate the current status/baseline information of each applicable criteria for every critical service, as follows:
 - a. Number of Steps required number of steps to complete the critical service.
 - b. Transaction Cost
 - Fees Paid costs incurred by citizen/client paid to government in availing the critical service.
 - Other Transaction Fees other costs paid in obtaining supporting information from another agency to secure required primary information.
 - c. Substantive Compliance Cost costs to target group for complying with a regulation.
 - d. Number of Signatures required number of signatures to complete each service/process, including initials
 - e. Number of Required Documents total number of required documents to complete the service.
 - f. Turnaround Time total time required, including the waiting and processing time, to complete the critical service.
- 5. Indicate the percentage of <u>target improvement</u> for the number of steps, fees paid, other transaction fees, and substantive compliance cost.
- 6. Indicate the actual improvement achieved by the department/agency in each criteria of the critical service.
- In the event that the department/agency is unable to achieve target/s, departments/agencies shall provide
 justifications/explanations using the <u>Remarks</u>. The acceptance of explanation/s shall be subject to the review and
 recommendation of the validating agency.

ANNEX 4 CITIZEN/CLIENT SATISFACTION REPORT

- 1. All departments/agencies should measure and report the satisfaction level of citizens/clients that they served. Measuring the satisfaction level of citizens/clients shall generate verifiable data and tangible evidences that can help departments/agencies determine their effectiveness in relating with citizens/clients. These data should guide departments/agencies in identifying approaches on continuously refining their processes.
- 2. There are different ways to measure citizen/client satisfaction. To enable agencies adopt a measurement technique that fits the nature of their critical services, the AO 25 IATF prescribes no standard method in measuring satisfaction. This guide shall serve as reference in identifying a minimum standard, some elements and practices in conducting and reporting citizen/client satisfaction.
- 3. Measurement approach should have the following basic properties:
 - a. The method should be valid. It should exhibit a clear and measurable goal. It should be particularly crafted to gather data that shall be analyzed, interpreted and reported.
 - b. The method should be replicable. It should allow repeatability. The measurement should generate results that can be tracked over time. The questions should be crafted in manner that they can be repeated, and yield results that can be compared to baseline data.
 - c. The method should have a specific timeline of measurement. For purposes of the FY 2018 PBB, departments/agencies can set their own timeline within 2018 to implement improvement. The measurement should coincide with the department's/agency's roll out of their process improvement.
- 4. Since there are different critical services provided by departments/agencies, the AO 25 IATF prescribes no specific sample size. However, departments/agencies shall ensure that respondents are the citizens/clients who availed the critical service.
- 5. Results should reflect satisfaction ratings of citizens/clients who availed the critical services.
- 6. All departments/agencies should report the results of the measurement using template below. Agencies should clearly define the scope and period covered of the satisfaction measurement; describe the methodology; results of measurement and interpretation of data; and agency improvement plan for 2019 toward improving citizen/client satisfaction.

< Department/Agency's Name and Letterhead >

CITIZEN/CLIENT SATISFACTION REPORT

- I. Description of the Citizen/Client Satisfaction Survey
- II. Improvement Action Plan for FY 2019

			•
Prepared by	:	Approved by : _	
	Name of Officer / Designation / Date	7 7.	Department Secretary/Agency Head / Date

ANNEX 5 MODIFIED FORM A FOR SUCs-PERFORMANCE REPORT FOR STATE UNIVERSITIES AND COLLEGES (SUCs)

FY 2018 PERFORMANCE TARGETS / OUTPUT INDICATORS*	DEPARTMENT/AGENCY FY 2018 TARGET (1)	DEPARTMENT/AGENCY FY 2018 ACTUAL ACCOMPLISHMENT (2)	ACCOMPLISHMENT RATE (3)	REMARKS (4)
rogram 1:				
018 Budget				
utcome Indicator 1				
utput Indicator 2				
utput Indicator n	_			
rogram 2:				
018 Budget		······································		
utcome Indicator 1 utput Indicator 2			<u> </u>	
utput Indicator 2 utput Indicator n				· · · · · · · · · · · · · · · · · · ·
*SUC may add rows as need			<u> </u>	
Recommending Approval:			Prepared by:	
Planning Officer		Date	Budget Officer	Date
Approved by:				

MODIFIED FORM A FOR SUCS-PERFORMANCE REPORT FOR SUCS (PAGE 2)

II. SUPPORT TO OPERATIONS (STO)

 Obligation 	IR		Utilization Rate (B	···,			
	Accomplish		FY 2017 Accomplishme	FY 2017 FY 2018 Accomplishment Accomplishment			
 Disbursen 							
······			1				
	В.	Sustaine	ed Compliance wit	h Audit Fin	dings		
TOTAL NUMBE RECOMMEND			NUMBER OF FULI IMPLEMENTED RECOMMENDATIO		BER OF PARTIALLY IMPLEMENTED COMMENDATIONS	NUMER OF RECOMMENDATIONS NOT IMPLEMENTED	PERCENTAGE (% OF FULL IMPLEMENTATIO
	С.	Complia	nce with Quarterly	/ Submissio	on of Financial Re	ports	
Quarterly B		-		,	,	F	
▶ 1	# Qi	arter BFAR				·····	
		uarter BFAF		Date poste	d in online URS: d in online URS:	······································	
		uarter BFAF Jarter BFAF		Date poste	d in online URS:		
COA Finani			•	Date subm	itted to COA:		
	D.	Complia	nce with Procuren		1		
FY 2018 AF					a territorio		
Indicative F	Y 20	19 APP-no	n CSE			···	
FY 2019 AF	P-C	SE		20.00/ 0.0/ 0.0/ 0.00/	i main m	·	
Results of FY 2017 APCPI System			Date subm	d on TS Page: itted to GPPB-TSO: _			
IV. GOO	ÖD (GOVERNA	ANCE CONDITION	S (GGC)			
			/Update the Trans		Date updated	TS with all requirements: _ dated PhilGEPS postings: _	
		Contracts (PHP 1,00)		ceed/Purchas er of explan	e Orders for transaction	I/Bid Results, Actual Approvons above one million ed the explanation/s:	
	C.	Maintain	/Update the Citize	n's or Serv	ice Charter or its	equivalent	
Submission						ariat:	
If with defic	ienc	y/ies, subm	ILARTA	Date subm	litted to CSC:		
V. Oth	er c	ross-cutti	ing requirements				· •
	A.		hment and Conduction of the Compliance P			oosted on TS page:	***************************************
	B.	Complia	nce with FOI Prog	ram		- 6 *	
•	Pe	ople's FOI I	Manual		Date emailed to PC Date posted on TS	COO: Page:	
•	Ag	ency inform	nation Inventory		Date emailed to PC Date posted on TS	000:	
•	20	17 and 2018	8 FOI Summary Repo	nt	Date emailed to PC Date posted on TS	000:	
•	20	17 and 2018	8 FOI Registry		Date emailed to PC Date posted on TS	200:	
•	Sc	reenshot of	agency's home page		Date emailed to PC		
	C.	Agency's	s System of Ranki	ng Delivery	Unite posted on 1	rs page:	
Prepare					Approved	f by	

GUIDELINE ON ACCOMPLISHING THE FORM A-MODIFIED DEPARTMENT/AGENCY PERFORMANCE REPORT

- I. Performance Targets and Output Indicators
 - 1. List indicators and targets based on the FY 2018 General Appropriations Act.
 - 2. Report the FY 2018 Accomplishments as of December 31, 2018.
 - 3. Compute the Rate of Accomplishment based on FY 2018 Targets.
 - 4. Provide explanations/justifications if the SUC underachieved/overachieved the targets.
- II. Support to Operations (STO). Indicate the required dates for the ISO QMS requirement.
- III. General Administration and Support Services (GASS).
 - 1. Indicate the FY 2017 and FY 2018 Accomplishments for the BUR.
 - 2. Indicate the results of agency's compliance with COA audit findings.
 - 3. Indicate the required dates for the Quarterly BFARs and COA Financial Reports.
 - 4. Indicate the required dates for the compliance with the each Procurement Requirements.
- IV. Good Governance Conditions
 - 1. Indicate the date when all requirements for TS were complied with.
 - 2. Indicate the most recent date when PhilGEPS postings were updated.
 - 3. Indicate the required dates for compliance with Citizen's/Service Charter requirement.
- V. Other Cross-Cutting Requirements
 - 4. Indicate the date when the Review and Compliance Procedure was posted in the TS page.
 - 5. Indicate the required dates for the compliance with FOI program.
 - 6. Indicate the date when the Agency's System of Ranking Delivery Units was posted in the TS page.

MODIFIED FORM A FOR SUCS-PERFORMANCE REPORT FOR STATE UNIVERSITIES AND COLLEGES (SUCS)

VI. BUDGET UTILIZATION RATE FORM FOR STATE UNIVERSITIES AND COLLEGESINCLUDING EARMARKED INCOMES

(In Thousand Pesos)

NATURE OF	FUNDING	SOURCE	LEGAL	NATUR		**************************************		AMOUNT	IN P'000	***************************************				·····
RECEIPTS	SOURCE	OF	BASIS	E OF EXPEN	2017 ACTUAL			2018 PROGRAM			2017	2018		
and the second s	CODE	REVENUE		DITURE	Cash Balance as of Dec. 31, 2016	Rece	Total Receipts as of Dec. 31, 2017	Expendit ure	Cash Balance as of Dec. 31, 2017	Rec eipt	Total Receipts as of Dec. 31, 2018	Exp endit ure	Budget Utilization Rate	Budget Utilization Rate
I. Off-Budgetary Funds		-		SAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA			-			: : :				
1, Revolving Fund		-								,				
2. Retained Income/Receipts				demand of the contract of the									:	
II. Custodial Funds				-										
1. Trust Receipts				and the second										
2. Others				and the same of th			- - -	v			·			
				40000										
PREPARED BY:				APPROV	FN RA:					DATE	:			
CHIEF	ACCOUNTAI	NT				SUC	President				***************************************	DAY/N	MO/YR	

Cash Balance as of Dec. 31, 2017 shall be equivalent to the Cash Balance as of December 31, 2016 plus 2017 Actual Receipt minus 2017 Actual Expenditure. The Budget Utilization Rate shall be computed as the ratio of expenditures to the beginning cash balance for the year plus receipt.

MODIFIED FORM A1 FOR SUCs-DETAILS OF BUREAUS/OFFICE PERFORMANCE REPORT FOR STATE UNIVERSITIES AND COLLEGES (SUCs)

Responsible Bureaus/Delivery Units (1)	Output Indicator 1 (2)	FY 2018 TARGET for Output Indicator 1 (3)	FY 2018 ACCOMPLISHME NT for Output Indicator 1 (4)	Output Indicator 2 (5)	FY 2018 TARGET for Output Indicator 2 (6)	FY 2018 ACCOMPLISHMEN T for Output Indicator 2 (7)	Output Indicator n (8)	FY 2018 TARGET for Output Indicator n (9)	FY 2018 ACCOMPLISHMENT for Output Indicator n (10)	REMARKS (11)
I. Major Final O	utput 1									
Output Indicators	Output Indic	cator 1		Output Indicate	or 2		. <u>Vija an en /u>	Output Indi	cator n	
Delivery Unit 1									T	***************************************
Delivery Unit 2									.,	
Delivery Unit 3							***************************************			
II. Major Final O	utput 2				Alec			in the state of th		
Output Indicators	Output Output Indicator 1			Output Indicate	or 2			Output India	eator n	
Delivery Unit 1					······································			<u> </u>		
Delivery Unit 2										
Delivery Unit 3							 			·
*SUC may add					Prepa	red by:				
Planning Officer Da			ate Budget Officer			Date				
Approved by:		•								
SUC President				ate						

ANNEX 6 GUIDELINE ON PHILGEPS POSTING

Maintain/Update the PhilGEPS posting of all Invitations to Bids and awarded contracts pursuant to the Government Procurement Reform Act, Republic Act No. 9184, for transactions from November 16, 2017 to January 31, 2018, including the Early Procurement of FY 2019 Non-CSE items. Certificate of compliance to PhilGEPS is no longer necessary.

Agencies should track their status through PhilGEPS microsite: http://data.philgeps.gov.ph/directory/pbb.aspx.

Departments/agencies should ensure that the status of notices in the PhilGEPSystem for all transactions for the period November 16, 2017 to January 31, 2018, including the Early Procurement of FY 2019 Non-CSE items, is **updated** on or before **January 31, 2019**. Failed or cancelled bid status should still be updated in PhilGEPS.

If the agency is unable to update the system or post the BAC Resolution, Notices of Award/Bid Results, Actual Approved/Awarded Contracts and Notices to Proceed/Purchase Orders for transactions above one million (P1,000,000) in the PhilGEPS due to factors that are outside the control of the agency, the agency should submit a letter to or inform PhilGEPS and submit a letter of explanation addressed to the AO25 IATF on or before January 31, 2019. Acceptance of explanation/justification shall be subject to the recommendation of PhilGEPS.

See the required actions for each status of Notice in PhilGEPS:

Status of Notice in PhilGEPS	Status of Award in PhilGEPS	Required Action
Closed / Closed — Pending Opening	Null	Identify specific bid result and explain the status of each line item. The justification should be signed by the Head of Procuring Entity and by the BAC Chair and submit to ao25secretariat@dap.edu.ph .
Closed / Closed – Pending Opening	Posted	Identify specific bid result for each line item and post the Notice to Proceed and Approved Contract in PhilGEPS In the event that the agency cannot post the NTP and Approved Contract in PhilGEPS, a justification for each item should be submitted. The justification should be signed by the Head of Procuring Entity and by the BAC Chair and submit to ao25secretariat@dap.edu.ph.
Awarded	Null	Identify specific bid result for each line item and post the Award Notice, Notice to Proceed, Approved Contract and BAC Resolution in PhilGEPS In the event that the agency cannot post the Award Notice, Notice to Proceed, Approved Contract and BAC Resolution in PhilGEPS, a justification for each item should be submitted. The justification should be signed by the Head of Procuring Entity and by the BAC Chair and submit to ao25secretariat@dap.edu.ph.
Awarded	Posted	Post the Notice to Proceed and Approved Contract in PhilGEPs. In the event that the agency cannot post the Notice to Proceed and Approved Contract in PhilGEPS, a justification for each item should be submitted. The justification should be signed by the Head of Procuring Entity and by the BAC Chair and submit to ao25secretariat@dap.edu.ph.

If departments/agencies are unable to post, they must provide a justification signed by the Head of Procuring Entity and by the BAC Chair and submit to ao25secretariat@dap.edu.ph. Kindly follow the format below:

(Department/Agency's Letterhead)

The justification/s being issued in response to the non-compliance of posting of the following items on the PhilGEPS website:

Reference No.	Notice Title	Line Item ID	Notice Status	Award Status	Remarks / Explanation
	***************************************	***************************************			
IN WITNESS	: WHEREOF W	o have haraunto.	offived our signs	turan an tha	doa5 004/
IN WITNESS (City/Munic	S WHEREOF, w ipality), Philippi	e have hereunto a nes.	affixed our signa	tures on the	day of 2018
IN WITNESS (City/Munic	S WHEREOF, w ipality), Philippi	e have hereunto a	affixed our signa	tures on the	day of 2018

BAC Chair

Date:

Head of Procuring Entity

Date:

ANNEX 7 Form 1 REPORT ON RANKING OF OFFICES/DELIVERY UNITS

Department/Agency	

I. SUMMARY OF INFORMATION REQUIRED

1.1	Total No. of Bureau/Offices/Attached Agencies/Delivery Units
1.2	Total No. of Bureaus/Attached Agencies/Delivery Units that achieved their performance targets
1.3	Total No. of Filled Positions as of December 31, 2018
1.4	Total No. of Officials and Employees Entitled to PBB
1.5	Total Amount Required for Payment of PBB PHP

II. REPORT ON RANKING OF OFFICES/DELIVERY UNITS

Department/Agency:	
--------------------	--

Details for Head of Agency				
Näme	Salary Grade (and Step Increment)	Monthly Basic Salary	Months in service in 2018	Amount of PBB

	Names of Bureaus/ Offices/Attached Agencies/ Delivery Units	Rate of Accomplishment of Targets (in %)	List of Employees				
Ranking			Names of Employee	Salary Grade (and Step Increment)	Monthly Basic Salary	Months in service in 2018	Amount of PBB
2.1 Best (10%)	Delivery Unit 1						
·	Delivery Unit 2						
			TOTAL BEST	L			
2.2 Better (25%)	Delivery Unit 1						

f		i I		T		T		
		Lancas						
	Delivery Unit 2							
	-							
	The state of the s							
				:				
	I	<u> </u>	TOTAL BETTER					
	Names of Bureaus/			List	f Employee	S		
Ranking	Offices/Attached Agencies/ Delivery Units	Rate of Accomplishment of Targets (in %)	Names of Employee	Salary Grade (and Step Increment)	Monthly Basic Salary	Months in service in 2018	Amount of PBB	
2.3 Good (65%)	Delivery Unit 1							
				:				
	Delivery Unit 2							

·			TOTAL GOOD					
2.4 Did not	Delivery Unit 1							
meet								
Targets (No PBB)	Delivery Unit 2							
	TOTAL POOR							

2.5 Did not submit	Delivery Unit 1					
SALN	Delivery Unit 2					
		TOTAL				
2.6 Did not liquidate	Delivery Unit 1					
Cash Advance	Delivery Unit 2					
within reglementar y period		TOTAL				
2.7 Did not submit	Delivery Unit 1					
SPMS Forms	Delivery Unit 2					
		TOTAL				
I	Head of HR Department A		ent Agency Head			
Da	te:	Date:	Date:			

ANNEX 8 GUIDELINE/MECHANICS IN RANKING OFFICES/DELIVERY UNITS FOR THE GRANT OF FY 2018 PERFORMANCE-BASED BONUS (PBB)*

Department/Agency						
(Agency should provide the guidelines and particular within the department/agency.)	rocess in determining and	evaluating the performan	ce ranking of offices / delivery units			
	· .		·			
~						
Head of HR		•	Department Agency Head			
Date:			Date:			

^{*} Departments/Agencies shall cascade to their employees the procedures in ranking offices/delivery units.

This document shall be posted on the agency TS page on or before October 1, 2018.