



Republic of the Philippines  
DEPARTMENT OF HEALTH  
OFFICE OF THE SECRETARY  
PURCHASE ORDER

Procurement of Department of Health Corporate E-Mail System

Supplier: Address: Telephone No. TIN		Joint Venture of Radenta Technologies Inc., and Sagesoft Solutions U-2BC 2/F CBC Corporate Center, 724 Shaw Blvd., Wack Wack Mandaluyong City 8-535-7801 009-221-142-000		PO No.: Date: Mode of Procurement:		GOP-2019-11-147 DEC 07 2019 Competitive Bidding			
Sir/Madam: Please furnish this office of the following articles subject to the terms and conditions contained herein: Knowledge Management and Information Technology Service (KMITS) Office, Building 9, Department of Health, San Lazaro Compound, Sta. Cruz, Manila - The Delivery Schedule must be within Thirty (30) Calendar Days upon receipt of approved Notice to Proceed (NTP)		Place of Delivery: Date of Delivery:		Upon Delivery and Acceptance					
Item No.	Unit	Description	Quantity	Unit Price	Amount				
1	Lot	<b>Department of Health Corporate E-mail System</b> <b>Name of Manufacturer:</b> Synacor, Inc. <b>Country of Origin:</b> Philippines <b>Brand:</b> Zimbra <b>Technical Specifications:</b> A. Zimbra Collaboration Standard Edition Mailbox License for 1800 mailboxes B. Zimbra Collaboration Professional Edition Mailbox License for 1800 mailboxes C. Licenses should be valid until December 31, 2020 D. Assessment of existing DOH 5 servers Zimbra Network Edition including the server operating system. Upgrade and patches must be installed upon assessment E. The Prospective Bidder (PB) must ensure the Zimbra email system stability and security. F. The PB must ensure that Zimbra will continuously work with DOH existing next generation firewalls and SMTP Gateway/Anti-Spam. G. Local Technical Support Services 1. One Year Support Coverage, 24x7 2. Covers Zimbra Collaboration System 3. Covers Linux operating system for up to five (5) Nodes 4. Email, Phone, Remote and On-Site Technical Support from PB 5. Support Ticket status updates 6. Level 1 and Level 2 Support H. The PSP must have status reporting backed by Service Level Agreement 1. Local Technical Support Service 2. Must provide a one (1) year warranty on hardware, parts and services 3. Must provide one (1) year warranty on software against media defect 4. Must provide Original CD/External Drive (media kit) and Manuals 5. Project Design, Commissioning (delivery, installation, configuration and testing)  <b>Additional Documents to be attached with this form:</b> A. Company Profile The PB, as well as its partners if consortium or joint venture, is/are expected to provide in detail their company profile giving emphasis to: 1. Organizational history, structure and staffing patterns, and affiliation, if any; 2. An outline of recent experiences similar to the nature, magnitude and scope of this project. The information should include a brief project description B. Certification from the manufacturer that the bidder is an Exclusive/Authorized Distributor or Dealer of the product, or a Distributorship/Dealership Agreement from the manufacturer or manufacturer's Agent or main Distributor or Dealer in the Philippines. C. Certification of 99% target service uptime must be a part of the proposals. D. Training Proposal E. Proposed Service Level Agreement and Escalation Procedure  <b>The inspection and tests that will be conducted are:</b> 1. Upon delivery, the Goods shall undergo preliminary physical inspection by the Inspection Team of the PROCURING ENTITY to ascertain the physical condition and acceptability of the Goods. 2. The supplier shall promptly replace the equivalent quantity of Goods taken as samples without cost to the PROCURING ENTITY.  <b>Purpose:</b> For Doh Central Office Use  <b>Note:</b> Subject to the conditions stated in the Bidding Documents	1	2,300,000.00	2,300,000.00				
		PS / COBAG RELEASED: PO / CONTRACT by: Date: FEB 13 2020		PS / COBAG APPROVED PO / CONTRACT Received by: FEB 12 2020 Date:					
		Two Million Three Hundred Thousand Philippine Pesos		2,300,000.00					
		Liquidated Damages (Section 68 of the Revised IRR of RA9184): All contracts executed in accordance with the Act and this IRR shall contain a provision on liquidated damages which shall be payable by the contractor in case of breach thereof. For the procurement of Goods, Infrastructure Projects and Consulting Services, the amount of liquidated damages shall be at least equal to one-tenth of one percent (0.001) of the cost of the unperformed portion for every day of delay. Once the cumulative amount of liquidated damages reaches ten percent (10%) of the amount of the contract, the Procuring Entity may rescind or terminate the contract, without prejudice to other courses of action and remedies available under the circumstances.  <b>Warranty (Section 62 of the Revised IRR of RA 9184):</b> In order to assure that manufacturing defects shall be corrected by the supplier, a warranty security shall be required from the contract awardee for a minimum period of three (3) months, in the case of Expendable Supplies, or a minimum period of one (1) year, in the case of Non-expendable Supplies, after acceptance by the Procuring Entity of the delivered supplies. The obligation for warranty shall be covered by either retention money in an amount equivalent to at least one percent (1%) but not to exceed five percent (5%) of every progress payment, or a special bank guarantee equivalent to at least one percent (1%) but shall not exceed five percent (5%) of the total contract price. The said amounts shall only be released after the lapse of the warranty period, or, in the case of Expendable Supplies, after consumption thereof. Provided, however, that the supplies delivered are free from patent and latent defects and all the conditions imposed under the contract have been fully met.							
Conforme:		By Authority of the Secretary of Health:  ENRIQUE A. TAYAG, JR., FPMID, CESO III Assistant Secretary of Health Knowledge Management and Information Technology Service							
Fund Cluster: Funds Available:		ORS/BURS No.: Date of the ORS/BURS: Amount:							
Signature over Printed Name of Chief Accountant/Head of Accounting Division/Unit		LORICA C. RABAGO, CPA, MM CHIEF ACCOUNTANT							